



Installer manual

## CTC EcoAir C100

Modulating air-to-water heat pump

Model C106 / C108 / C112 / C116

400V 3N~ / 230V 1N~



Translation of the original instructions.  
Keep for future use.  
Read carefully before use.



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# Important information

## Safety information

This manual describes installation and service procedures for implementation by specialists.

The manual must be left with the customer.

For the latest version of the product's documentation, see [ctc.se](http://ctc.se).



### CAUTION!

Also read the enclosed Safety Manual before starting the installation.

## Symbols

Explanation of symbols that may be present in this manual.



### CAUTION!

This symbol indicates danger to person or machine.



### NOTE!

This symbol indicates important information about what you should consider when installing or servicing the installation.



### TIP!

This symbol indicates tips on how to facilitate using the product.

## Marking

Explanation of symbols that may be present on the product's label(s).



Fire hazard!



Read the User Manual.



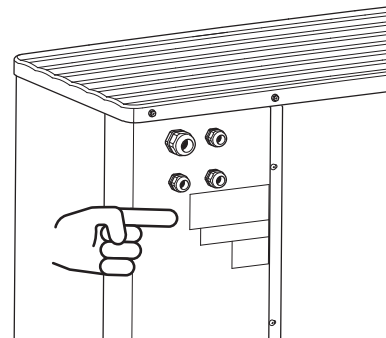
Read the User Manual.



Read the Installer Manual.

## Serial number

The serial number can be found at the top left on the rear of CTC EcoAir on the type plate (PZ1).



### NOTE!

You need the product's serial number for servicing and support.

# Inspection of the installation

Current regulations require the heating installation to pass an installation inspection before it is commissioned. The inspection must be carried out by a suitably qualified person. In addition, complete the page in the User Manual for information about the installation data.

| ✓ | Description   | Notes | Signature | Date |
|---|---|-------|-----------|------|
|   | Heating medium (page 22)  |       |           |      |
|   | Water quality   |       |           |      |
|   | System flushed  |       |           |      |
|   | System vented   |       |           |      |
|   | Particle filter   |       |           |      |
|   | Shut-off valve  |       |           |      |
|   | Tapping valve   |       |           |      |
|   | Charge flow set   |       |           |      |
|   | Safety valve (opening pressure)   |       |           |      |
|   | Electricity (page 23)   |       |           |      |
|   | Fuses property  |       |           |      |
|   | Safety breaker  |       |           |      |
|   | Earth circuit-breaker   |       |           |      |
|   | Heating cable type/effect   |       |           |      |
|   | Fuse size, heating cable (F3)   |       |           |      |
|   | Communication cable connected   |       |           |      |
|   | CTC EcoAir addressed (only when cascade connection)                               |       |           |      |
|   | Cooling permitted   |       |           |      |
|   | Connections   |       |           |      |
|   | Main voltage  |       |           |      |
|   | Phase voltage   |       |           |      |
|   | Update to the latest version of the software in the indoor module/control module. |       |           |      |
|   | Condensation water pipe   |       |           |      |
|   | Insulation for condensation water pipe, thickness (unless KVR is used)            |       |           |      |
|   | Heating cable, if installed (voltage and length)                                  |       |           |      |
|   | Miscellaneous   |       |           |      |

# Delivery and handling

## Transport

CTC EcoAir should be transported and stored vertically in a dry place.



### CAUTION!

Ensure that the heat pump cannot fall over during transport.

Check that CTC EcoAir has not been damaged during transport.

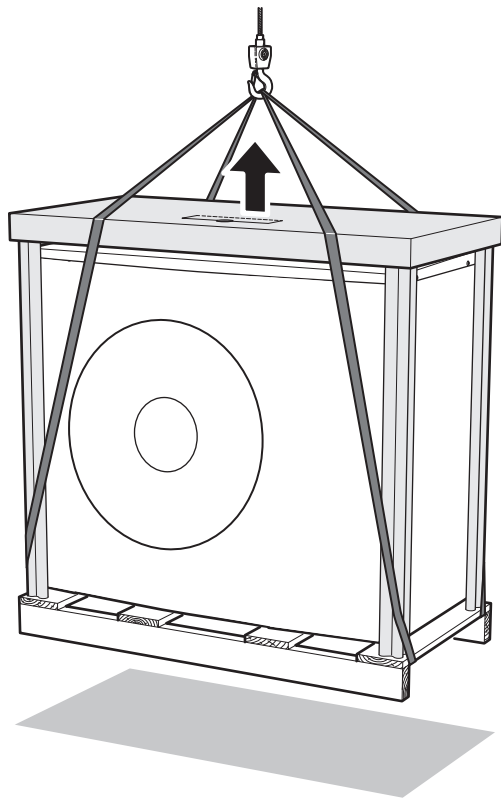
## LIFT FROM THE STREET TO THE SET UP LOCATION

If the surface allows, the easiest method is to use a pallet truck to move the heat pump to the installation area.

The centre of gravity is offset to one side (see print on the packaging).

If the heat pump needs to be transported across soft ground, such as a lawn, we recommend using a crane truck that can lift it to the installation location. When the heat pump is lifted with a crane, the packaging must be intact.

If a crane truck cannot be used, the heat pump can be transported on an extended sack truck. The heat pump must be taken hold of from its heaviest side and two people are required to lift it.



## LIFT FROM THE PALLET TO FINAL POSITIONING

1. Remove the packaging.
2. Dismantle the load anchor to the pallet.
3. Place lifting straps around each foot. It is recommended that two people perform the lift from the pallet to the base.

## SCRAPPING

When scrapping, remove the heat pump in reverse order. In this case, lift by the base plate rather than the pallet.

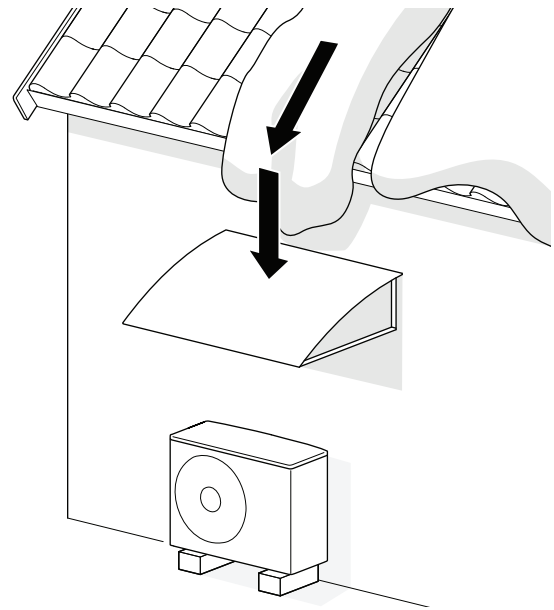
## Assembly

- Place the heat pump in a suitable location outdoors to prevent any risk of the refrigerant flowing in through ventilation openings, doors or similar openings in the event of a leak. It must also not constitute a hazard to people or property in any other way.
- If the heat pump is placed in a location where any refrigerant leak could accumulate, for example below ground level (in a dip or low-lying recess), the installation must satisfy the same requirements that apply for gas detection and the ventilation of engineering rooms. Requirements regarding sources of ignition must be applied where appropriate.
- Place CTC EcoAir outdoors on a solid level base that can take the weight, preferably a concrete foundation. If concrete slabs are used they must rest on asphalt or shingle.

Secure the unit to the base with four anchor bolts. Use the four dampers enclosed with the unit to ensure that the unit is securely anchored, which also reduces vibrations and noise.

- CTC EcoAir should not be positioned next to noise sensitive walls, for example, next to a bedroom.
- Also ensure that the placement does not inconvenience the neighbours.
- CTC EcoAir must not be placed so that recirculation of the outdoor air is possible. Recirculation entails reduced power and impaired efficiency.
- The evaporator must be sheltered from direct wind / , which negatively affects the defrosting function. Place CTC EcoAir protected from wind / against the evaporator.
- Do not install CTC EcoAir in locations where there might be substances in the atmosphere that might affect the unit, such as sulphide gas, chlorine, acid or alkaline substances, very salty air.
- Do not install CTC EcoAir in locations where powder may be present in the air, such as carbon fibre, metal powder.
- Large amounts of condensation, as well as melt water from defrosting, may be produced. Condensation must be led off to a drain or similar (see section "Condensation water").

- If there is a risk of snow slip from roof, a protective roof or cover must be erected to protect the heat pump, pipes and wiring.



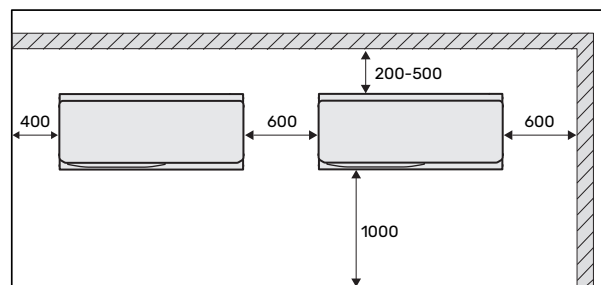
### INSTALLATION AREA

Leave a free space of at least 200 mm between CTC EcoAir and the house wall, but not more than 500 mm in windy locations.

Leave a free space of 1,000 mm in front of, and 1,000 mm above, the product.

Approx. 600 mm free space is needed on the right-hand side to allow the front panel to be removed.

The lower edge of the evaporator must not be lower than the level of the average local snow depth, or at least 300 mm above ground level. The base should be at least 70 mm tall.



# Condensation

Connect the enclosed condensation outlet (KVA) to the connection (XL40) on the bottom panel to divert the condensation away.



### CAUTION!

It is important to the heat pump function that condensation water is led away and that the drain for the condensation water run off is not positioned so that it can cause damage to the house.

Pipe with heating cable (KVR), for draining the condensate drip tray, is not included. To guarantee this function, the accessory KVR should be used.

- The condensation water (up to 50 litres / 24 hrs) must be routed away by a pipe to an appropriate drain, it is recommended that the shortest outdoor length possible is used.
- The section of the pipe that can be affected by frost must be heated by the heating cable to prevent freezing.
- Route the pipe downward from the heat pump.
- The outlet of the condensation water pipe must be at frost free depth.
- Use a water trap for installations where air circulation may occur in the condensation water pipe.
- The insulation must seal against the bottom of the condensation water trough.

### CONDENSATE DRIP TRAY HEATER, CONTROL

The condensate drip tray heater starts when the following conditions are met:

1. The compressor has been in operation for at least 30 minutes after last start.
2. The ambient temperature is lower than 1 °C.

### DRAINAGE OF CONDENSATION

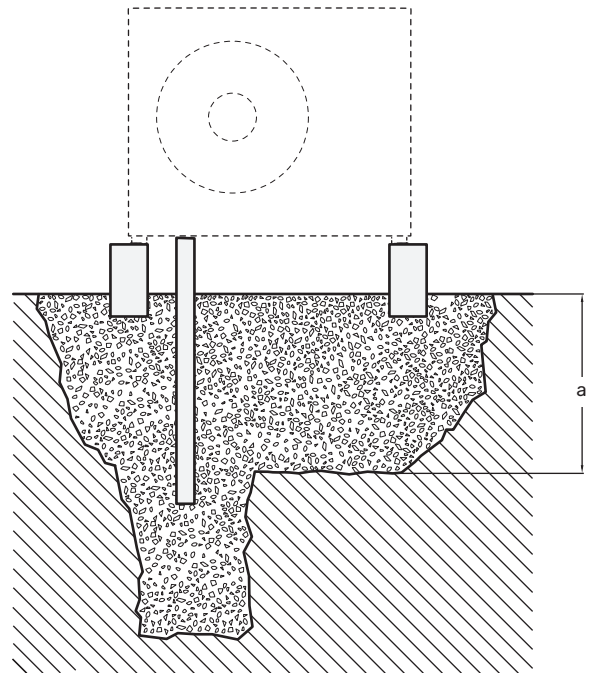


### NOTE!

If none of the following recommended alternatives is used, good drainage of condensation must be provided.

### Stone caisson

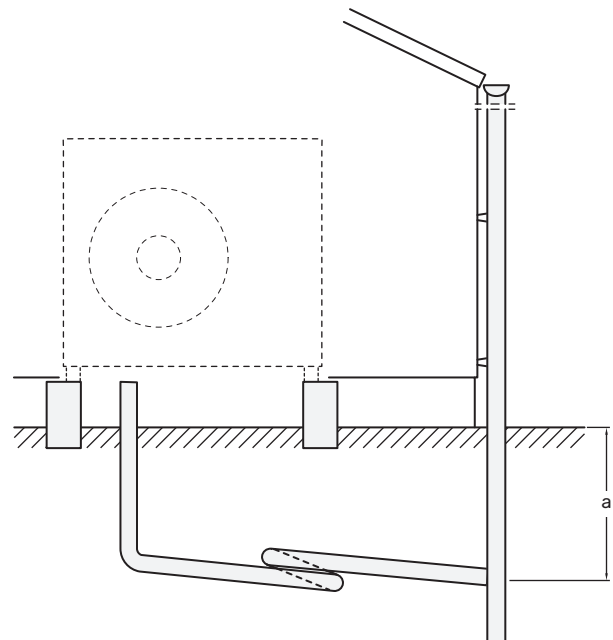
If the house has a cellar the stone caisson must be positioned so that condensation water does not affect the house. Otherwise, the stone caisson can be positioned directly below the heat pump.



a = Frost-free depth

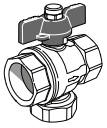
### Gutter drainage

Route the pipe sloping down from the heat pump. The condensation water pipe must have a water seal to prevent air circulation in the pipe.

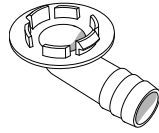


a = Frost-free depth

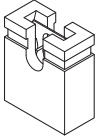
## Supplied components



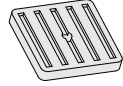
Filterball (G1") (QZ2)



Condensation outlet (KVA) <sup>1</sup>



Jumper (JP1)

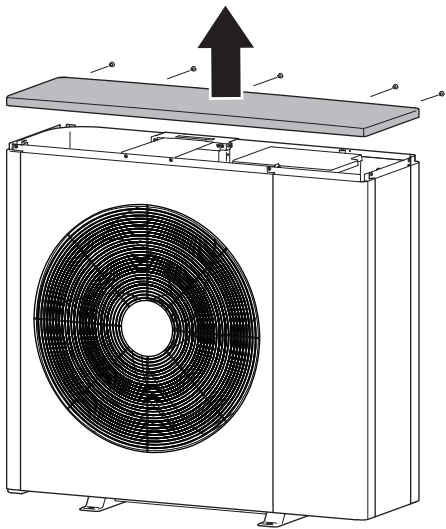


Dampers (4 pcs)

<sup>1</sup> Install KVA on "Connection, condensation outlet" (XL40), if KVR is not installed.

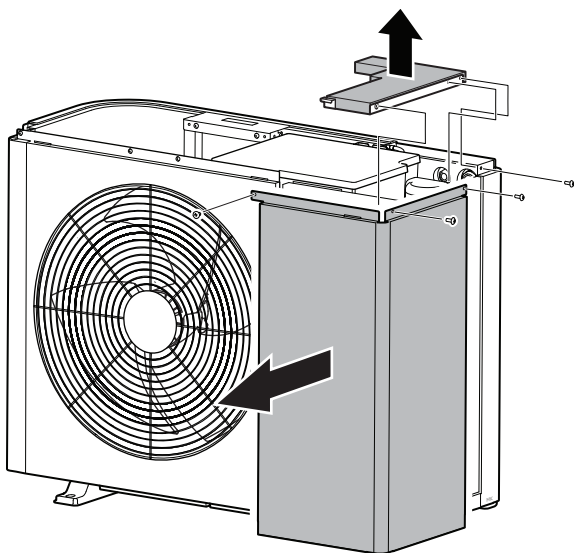
## Handling panels

### DISMANTLING TOP PANEL

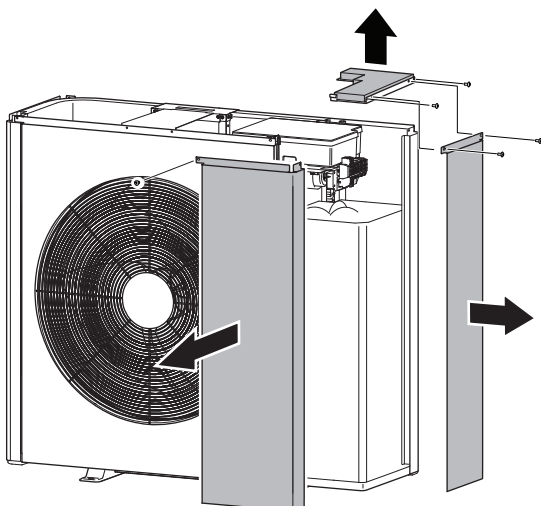


### DISMANTLING SIDE PANEL AND FRONT PANEL

#### CTC EcoAir C106



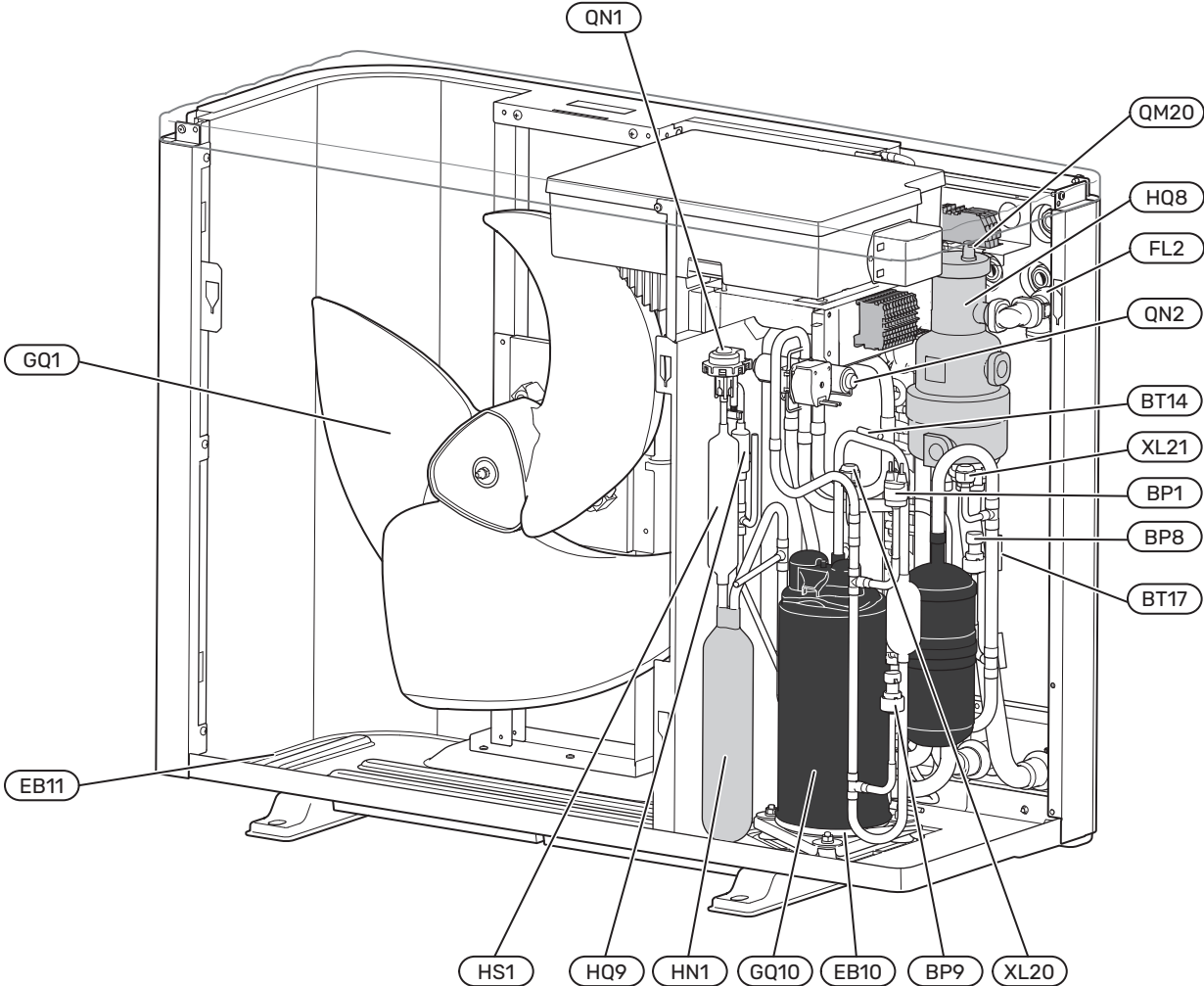
#### CTC EcoAir C108, C112, C116

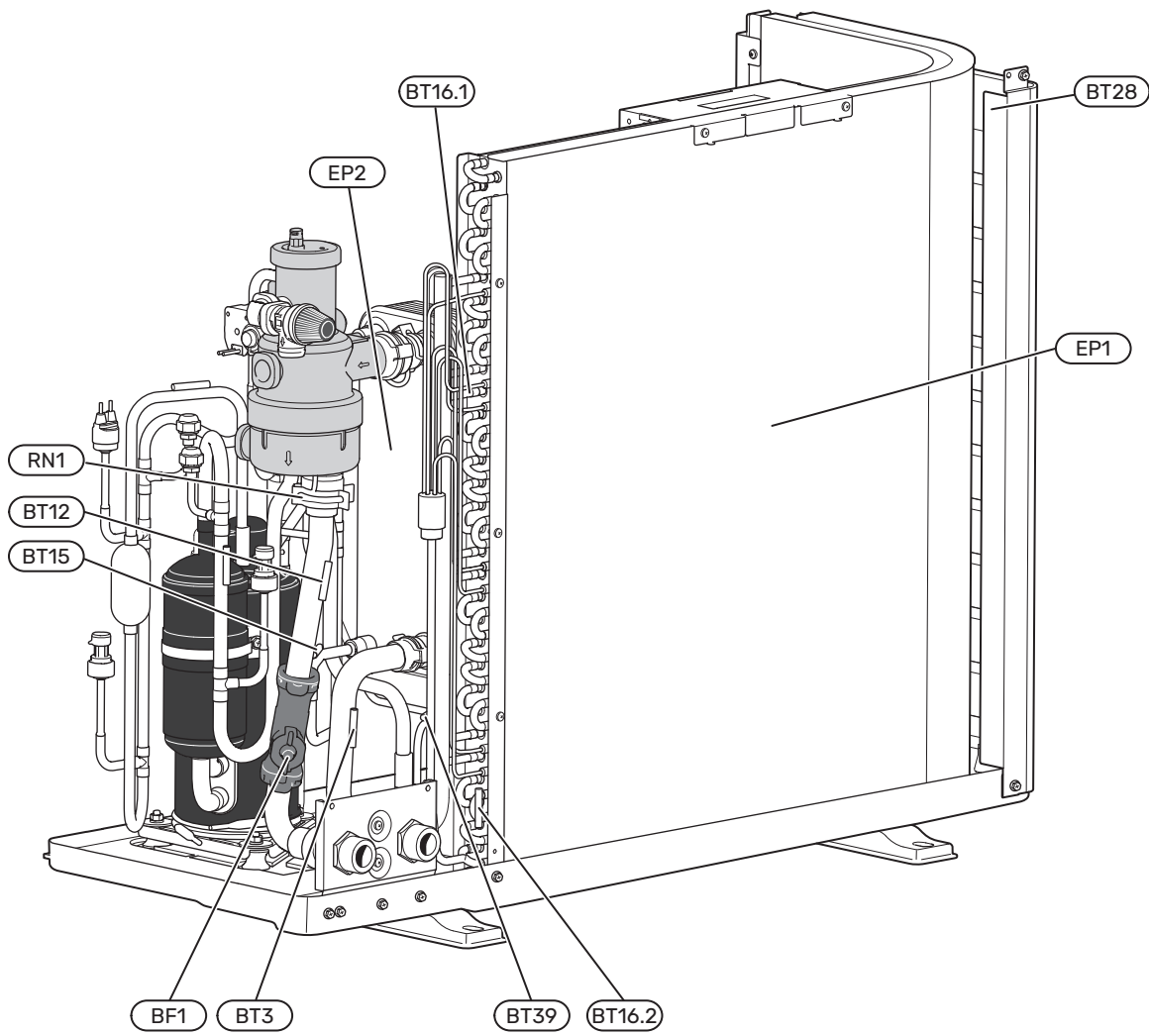


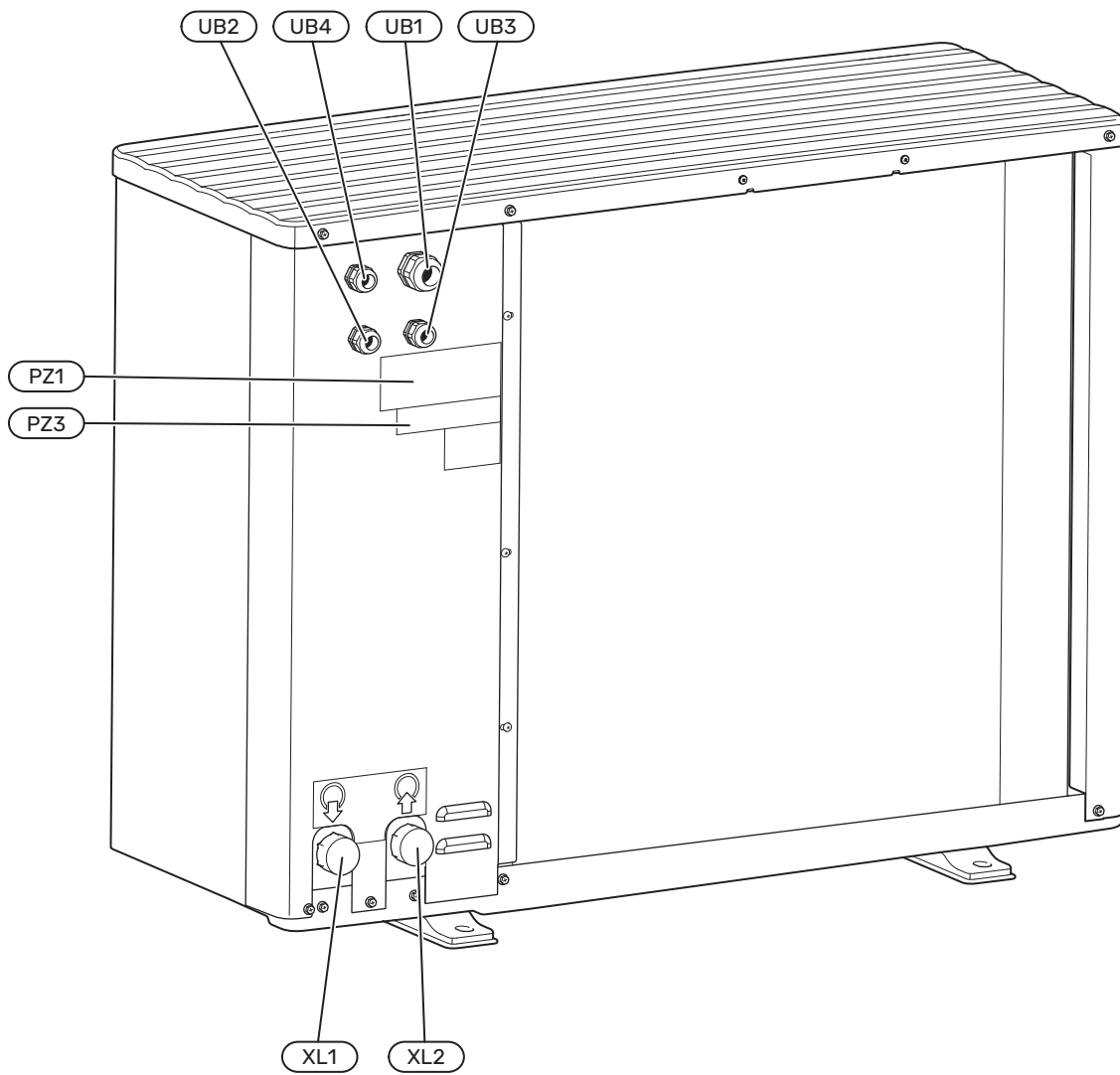
# The heat pump design

General

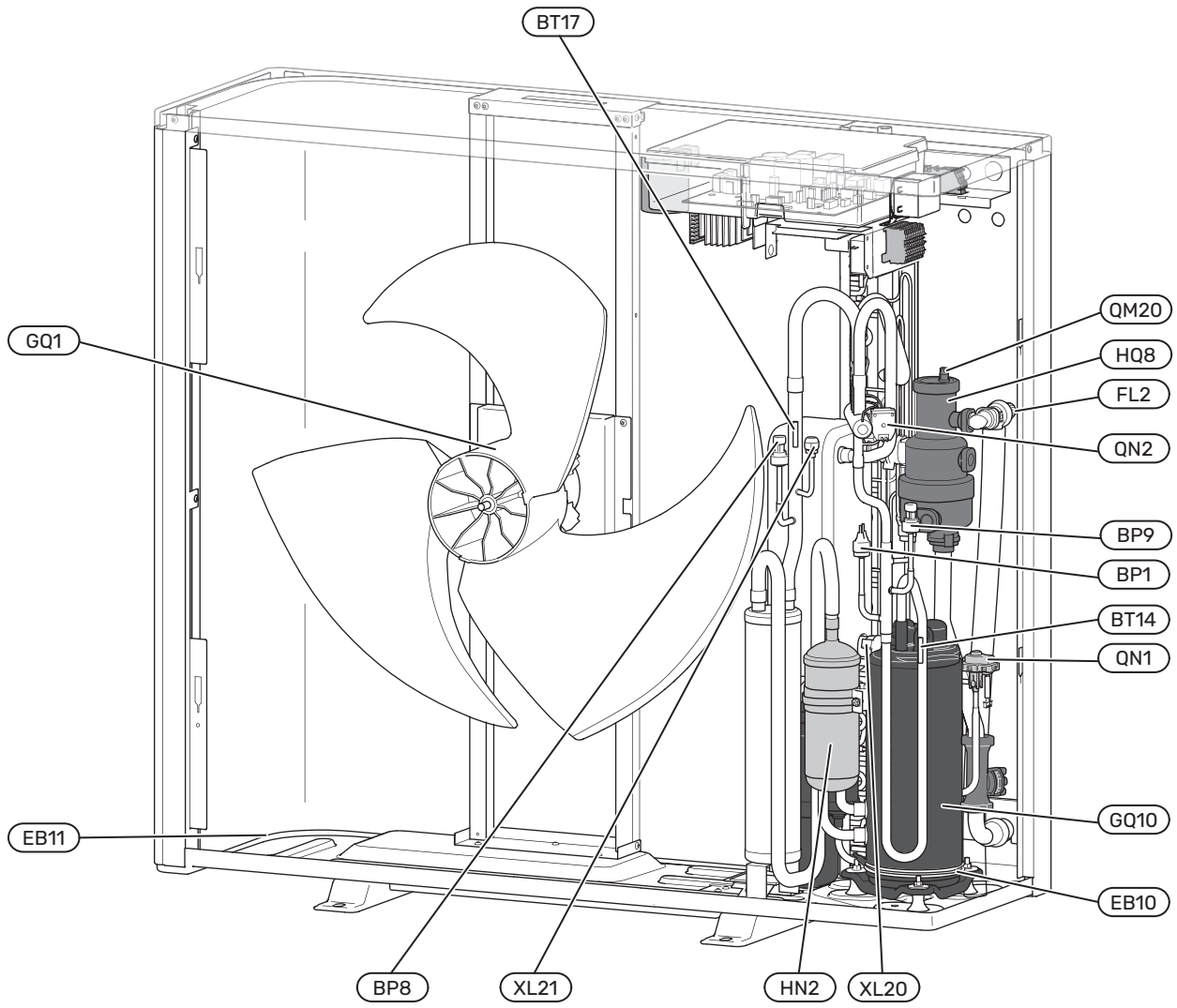
CTC ECOAIR C106

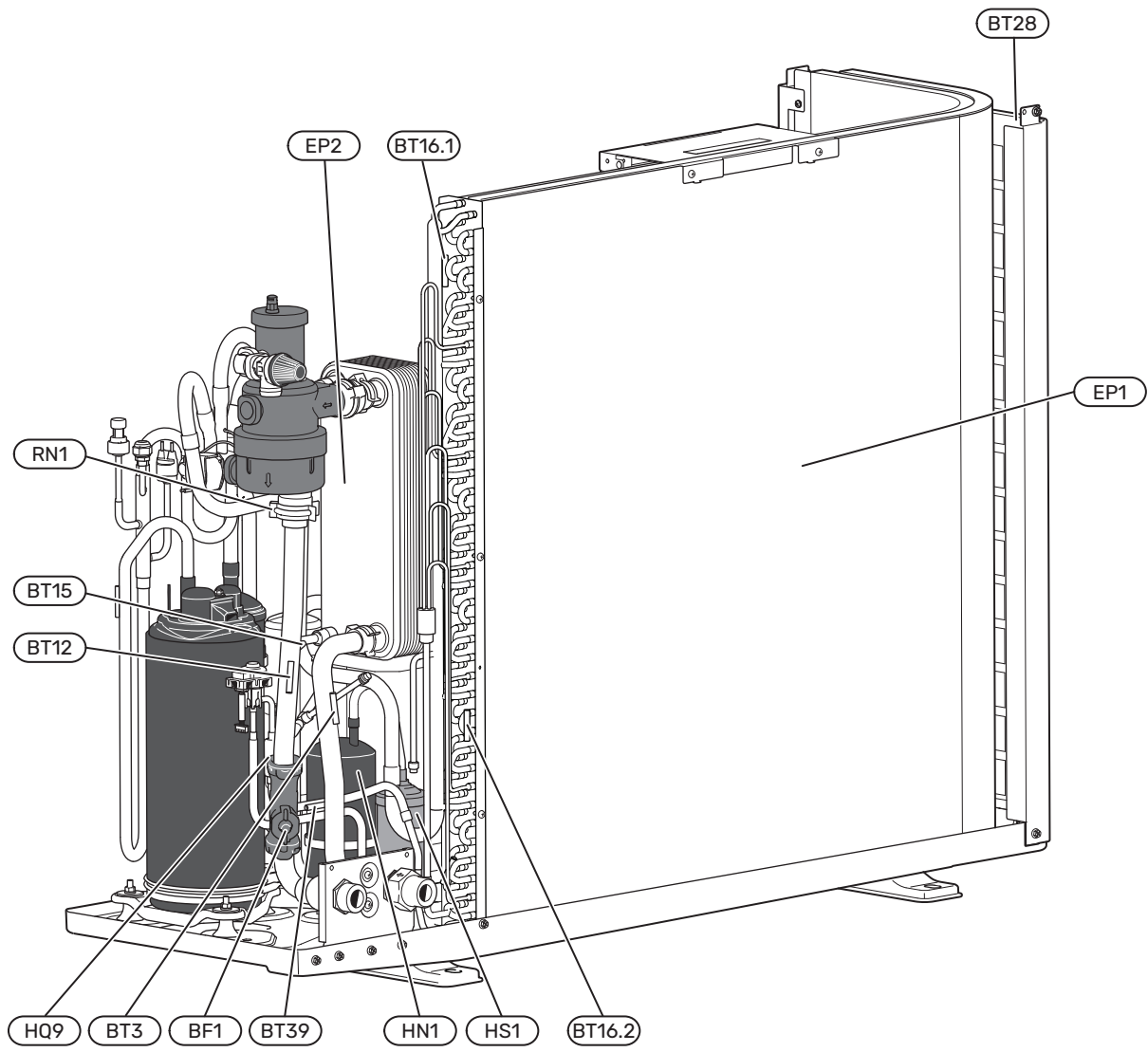




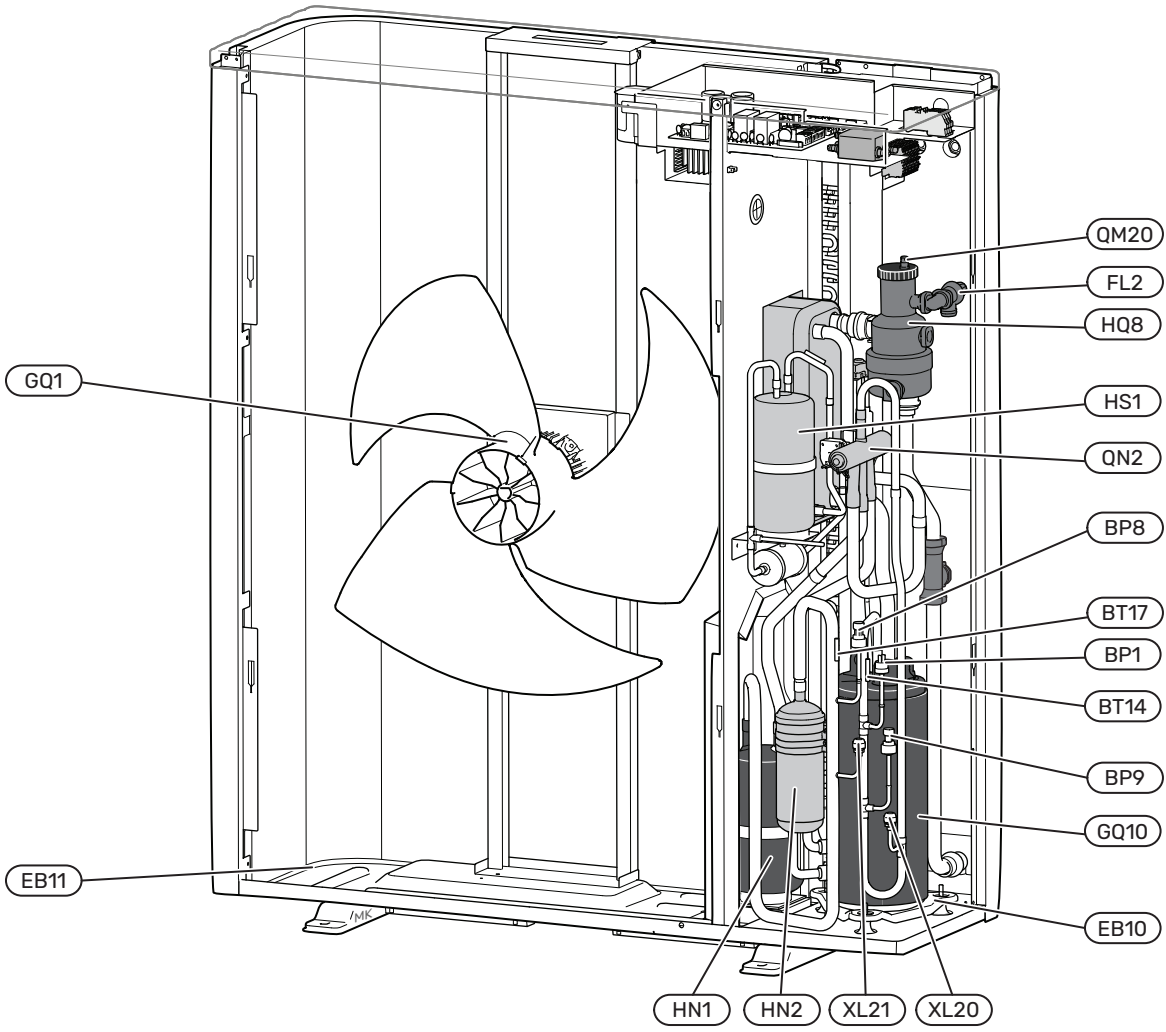


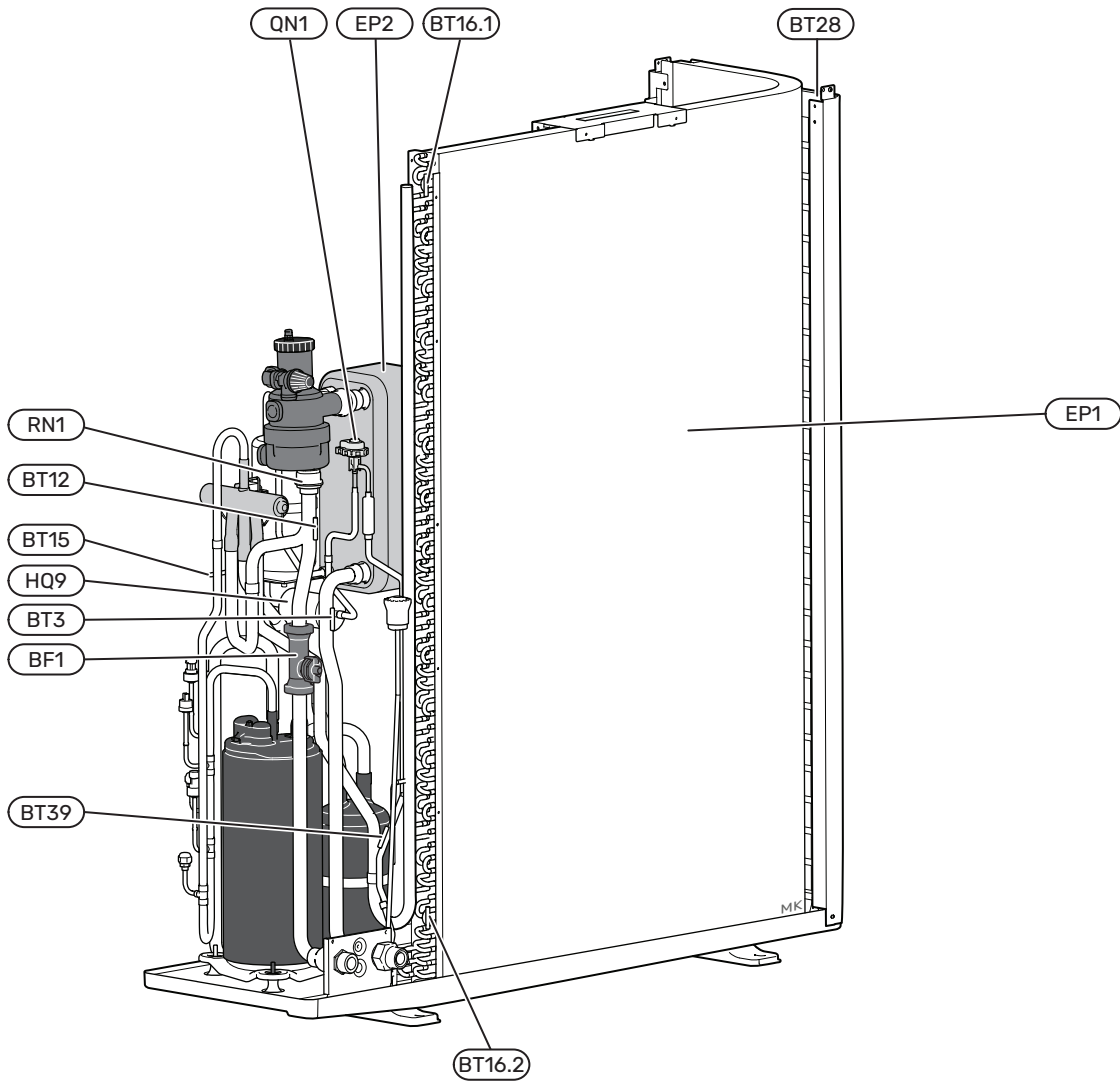
# CTC ECOAIR C108, C112

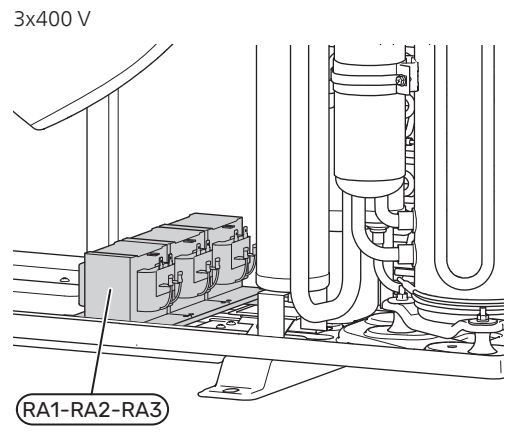
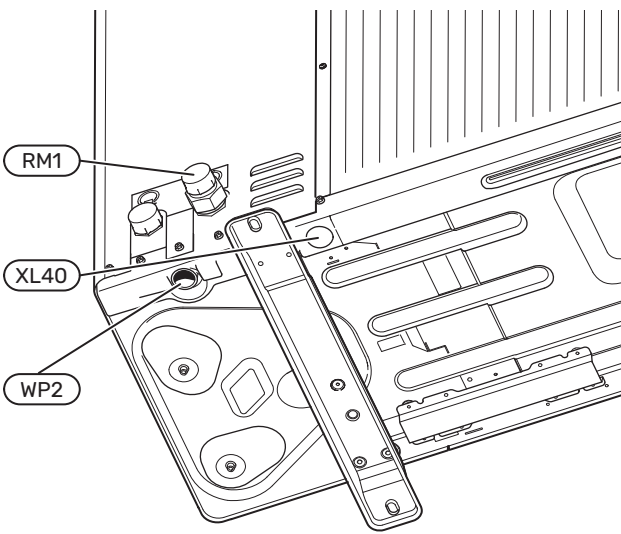
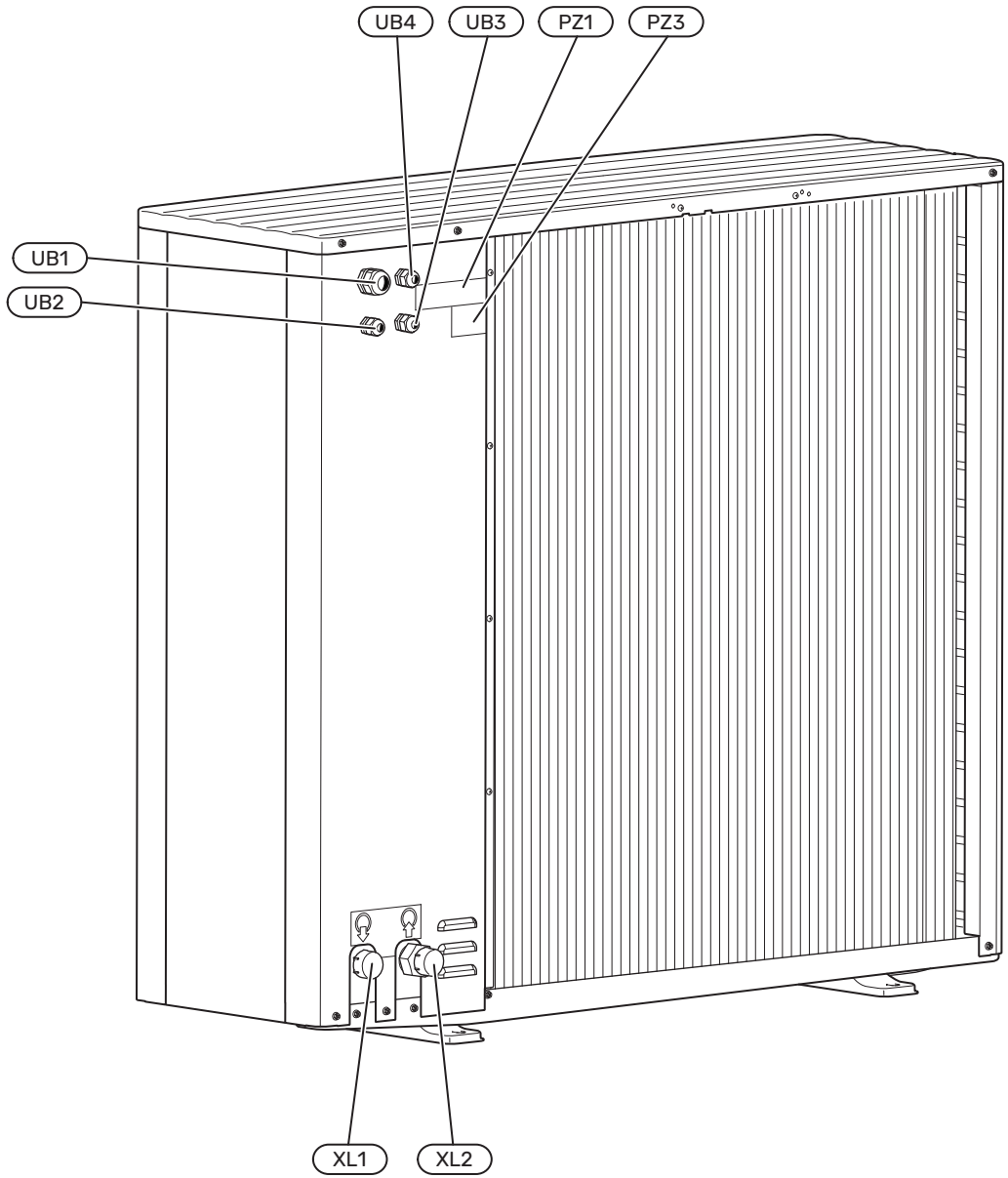




# CTC ECOAIR C116







## Pipe connections

|      |   |
|------|---|
| XL1  | Heating medium connection, supply (out from CTC EcoAir) |
| XL2  | Heating medium connection, return (to CTC EcoAir)       |
| XL20 | Service connection, high pressure                       |
| XL21 | Service connection, low pressure                        |
| XL40 | Connection, condensation outlet (KVA)                   |

## HVAC components

|      |  |
|------|--|
| FL2  | Safety valve, climate system               |
| HQ8  | Automatic gas separator                    |
| QM20 | Vent valve, heating medium                 |
| RM1  | Non-return valve                           |
| RN1  | Trim valve                                 |
| WP2  | Overflow pipe, safety valve climate system |

## Sensors

|        |                               |
|--------|-------------------------------|
| BP1    | High pressure switch          |
| BP8    | Low-pressure sensor           |
| BP9    | High pressure sensor          |
| BT3    | Return line sensor            |
| BT12   | Condenser sensor, supply line |
| BT14   | Hot gas sensor                |
| BT15   | Fluid line sensor             |
| BT16.1 | Evaporator sensor (upper)     |
| BT16.2 | Evaporator sensor (lower)     |
| BT17   | Suction gas sensor            |
| BT28   | Ambient sensor                |
| BT39   | Evaporation sensor            |

## Electrical components

|      |                                  |
|------|----------------------------------|
| BF1  | Flow meter                       |
| EB10 | Compressor heater                |
| EB11 | Condensation water trough heater |
| GQ1  | Fan                              |
| RA1  | Harmonic filter L1               |
| RA2  | Harmonic filter L2               |
| RA3  | Harmonic filter L3               |

## Cooling components

|      |                  |
|------|------------------|
| EP1  | Evaporator       |
| EP2  | Condenser        |
| GQ10 | Compressor       |
| HS1  | Drying filter    |
| HN1  | Liquid separator |
| HN2  | Liquid receiver  |
| HQ9  | Particle filter  |
| QN1  | Expansion valve  |
| QN2  | Reversing valve  |

## Miscellaneous

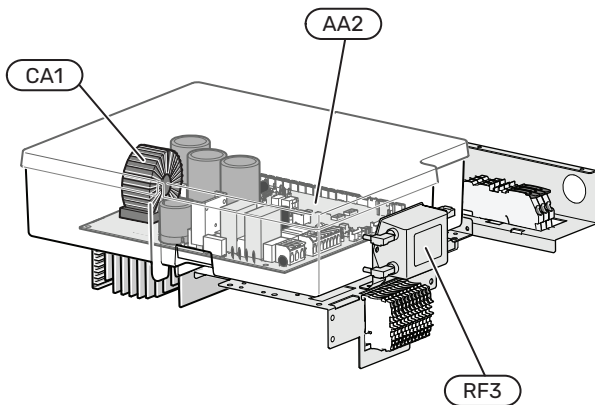
|         |                     |
|---------|---------------------|
| PZ1     | Rating plate        |
| PZ3     | Serial number plate |
| UB1–UB4 | Cable gland         |

Designations according to standard EN 81346-2.

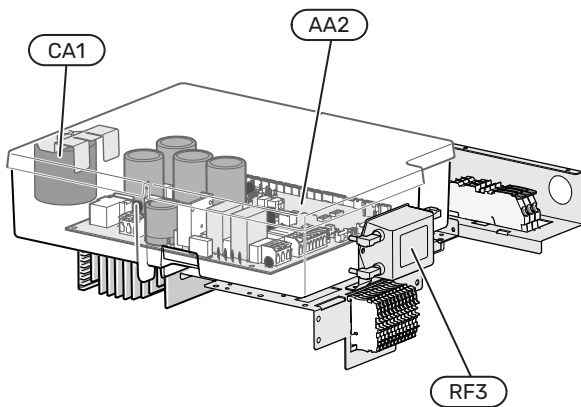
## Distribution boxes

1x230 V

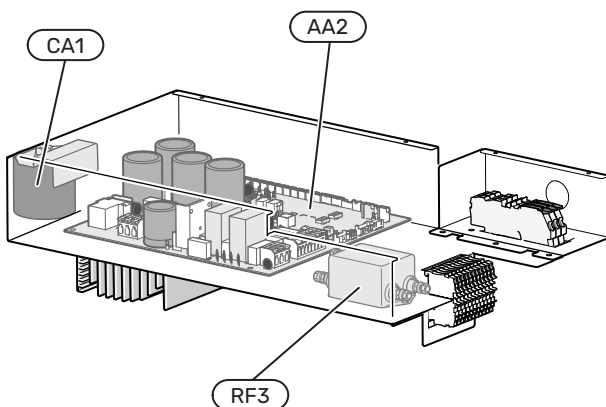
CTC EcoAir C106



CTC EcoAir C108, C112

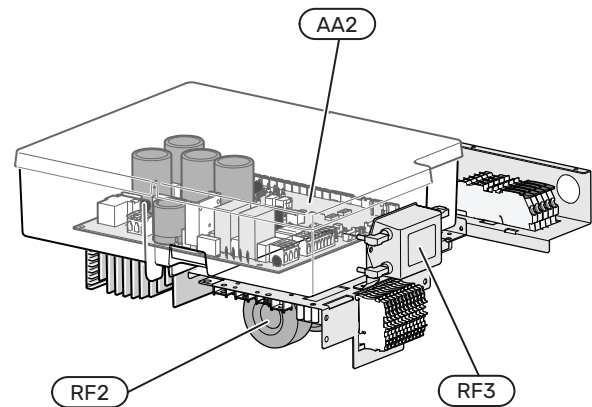


CTC EcoAir C116



3x400 V

CTC EcoAir C108, C112, C116



### Electrical components

|     |                                      |
|-----|--------------------------------------|
| AA2 | Base card                            |
| CA1 | Capacitor <sup>1</sup>               |
| RF2 | EMC filter for inverter <sup>2</sup> |
| RF3 | EMC filter for incoming supply       |

<sup>1</sup> Only for 1x230 V.

<sup>2</sup> Only for 3x400 V.

# Pipe connections

## General

Pipe installation must be carried out in accordance with current norms and directives.

CTC EcoAir is not equipped with shut-off valves on the heating medium side, rather these must be installed to facilitate any future servicing.

### MINIMUM SYSTEM FLOW DEFROSTING

**CAUTION!**  
An undersized climate system can result in damage to the product and lead to malfunctions.

The dimensions of the pipes between the indoor module and the heat pump should not be less than the recommended pipe diameter. However, each climate system must be dimensioned individually to provide the recommended system flows.

The installation must be dimensioned to provide the minimum defrosting flow at 100 % circulation pump operation.

### WATER VOLUMES

When docking with CTC EcoAir, free flow in the climate system is recommended for correct heat transfer. This can be achieved through the use of a bypass valve. If free flow cannot be ensured, it is recommended that a buffer tank be installed.

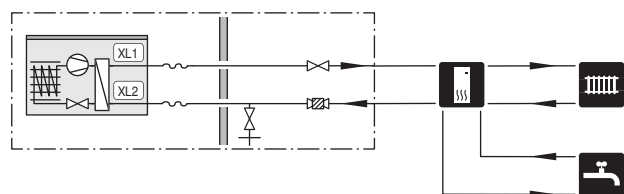
### Following water volumes are recommended

| CTC EcoAir  | C106 | C108 | C112  | C116  |
|---|------|------|-------|-------|
| Minimum volume, climate system during heating/cooling     | 50 l | 50 l | 100 l | 100 l |
| Minimum volume, climate system during under floor cooling | 50 l | 50 l | 100 l | 100 l |

**CAUTION!**  
The pipe installation must be flushed out before the heat pump is connected so debris cannot damage component parts.

### SYSTEM DIAGRAM

Principle of operation with indoor module, hot water and climate system.



- XL1 Heating medium connection, supply (out from CTC EcoAir)
- XL2 Heating medium connection, return (to CTC EcoAir)

## Symbol key

| Symbol | Meaning              |
|--------|----------------------|
|        | Shut-off valve       |
|        | Tapping valve        |
|        | Circulation pump     |
|        | Expansion vessel     |
|        | Filterball           |
|        | Compressor           |
|        | Pressure gauge       |
|        | Safety valve         |
|        | Diverter valve/shunt |
|        | Heat exchanger       |
|        | Indoor module        |
|        | Air/water heat pump  |
|        | Control module       |
|        | Domestic hot water   |
|        | Water heater         |
|        | Heating system       |

## Pipe coupling heating medium circuit



### CAUTION!

Do not add any antifreeze, such as glycol, to the hydraulic system as this will affect the operation of the internal safety devices. Instead, install antifreeze valves in the system, close to the heat pump.



### NOTE!

There is a difference between connection to a control module compared with connection to an indoor module.

See the Installer Manual for the indoor module/control module.

Install as follows:

- expansion vessel
- pressure gauge
- pressure relief valve
- drain valve

For draining the heat pump during prolonged power failures.

- charge pump
- shut-off valve

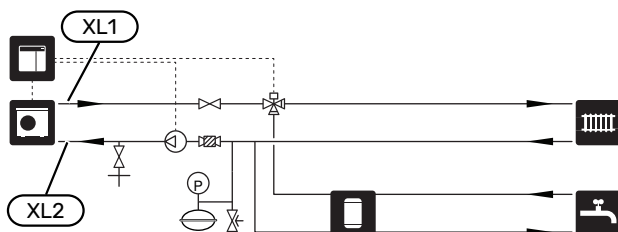
To facilitate any future servicing.

- enclosed filterball (QZ2)

The filterball must be installed indoors, before connection "heating medium return" (XL2) (the lower connection) on the heat pump.

- diverter valve.

When connecting to the control module, and if the system is to be able to work with both the climate system and the hot water heater.

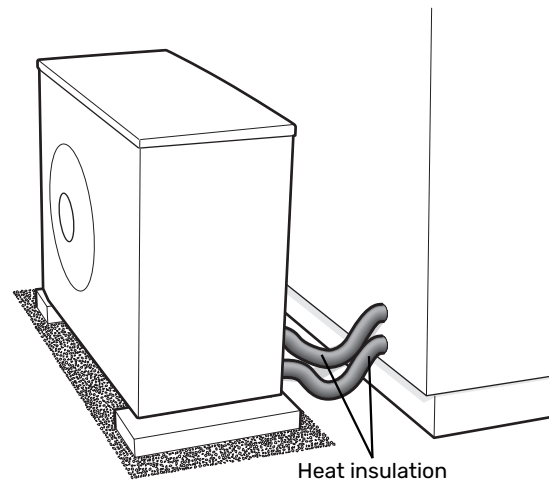


The image shows connection to the control module.

## PIPE CONNECTIONS FLEX HOSE

All outdoor pipes must be insulated with at least 19 mm thick pipe insulation.<sup>1</sup>

Use flexible hoses (accessories). The flexible hoses act as vibration dampers. The flexible hoses are fitted so a bend is created, thus acting as vibration damping.



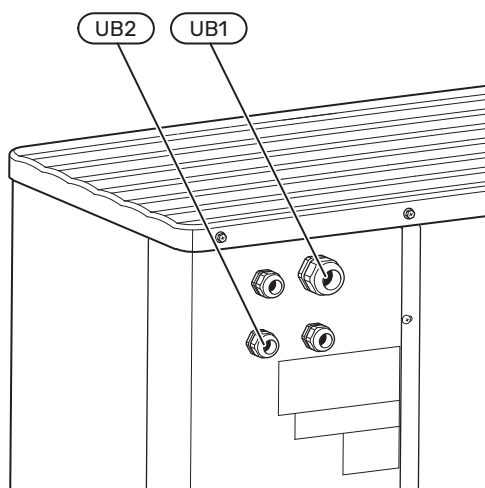
<sup>1</sup> Alternatively in accordance with country-specific requirements.

# Electrical connections

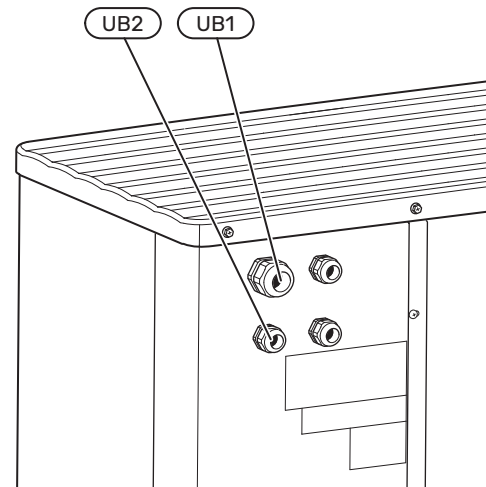
## General

- Electrical installation and wiring must be carried out in accordance with national provisions.
- Prior to insulation testing the house wiring, disconnect the air/water heat pump installation.
- If a miniature circuit breaker is used, this must have at least triggering characteristic "C". See section "Technical specifications" for fuse size.
- CTC EcoAir must be installed via an isolator switch. The cable area has to be dimensioned based on the fuse rating used.
- CTC EcoAir must be fitted with a RCD (residual current device). A separate residual current device is recommended.
- The residual current device must have a nominal tripping current not exceeding 30 mA and must be of the type F or B.
- The communication cable must be a screened cable with three conductors.  
(Size 0.5 mm<sup>2</sup>)
- To prevent interference, communication cables to external connections must not be laid in the vicinity of high voltage cables.
- Connect the charge pump to the control module. See where the charge pump is to be connected in the Installer Manual for your control module.
- When routing a cable into CTC EcoAir, the cable grommets (UB1) and (UB2) must be used.

### CTC EcoAir C106



### CTC EcoAir C108



#### CAUTION!

Electrical installation and any servicing must be carried out under the supervision of a qualified electrician. Turn off the power with the circuit breaker before servicing.



#### CAUTION!

Check the connections, main voltage and phase voltage before the product is started, to prevent damage to the heat pump electronics.



#### CAUTION!

The live external control must be taken into consideration when connecting.



#### CAUTION!

If the supply cable is damaged, only CTC, its service representative or similar authorised person may replace it to prevent any danger and damage.



#### CAUTION!

Do not start the system before filling up with water. Components in the system could be damaged.

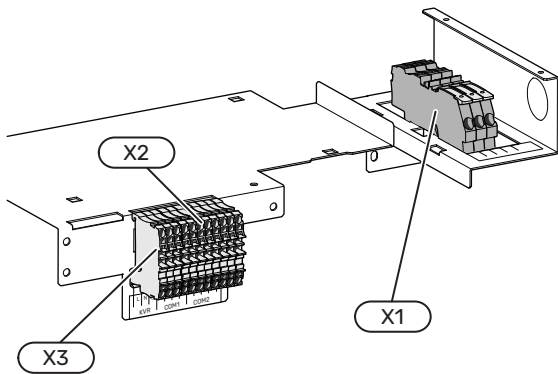
## Accessibility, electrical connection

See section "Handling panels".

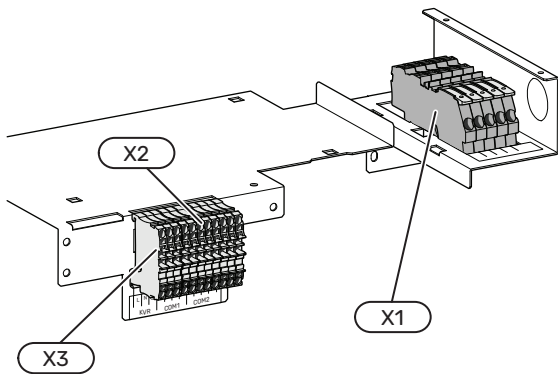
# Connections

## TERMINAL BLOCKS

### 1x230 V



### 3x400 V



The following components are used.

- X1 Terminal block, power supply
- X2 Terminal block, communications
- X3 Terminal block, connection KVR

## POWER CONNECTION

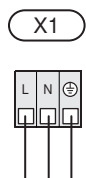
### Supply voltage

Cable for incoming supply electricity is connected to terminal block X1.

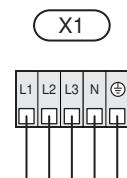
Outside the heat pump, approx. 1.8 m of cable is available.

### Connection

#### Connection 1x230 V



#### Connection 3x400 V



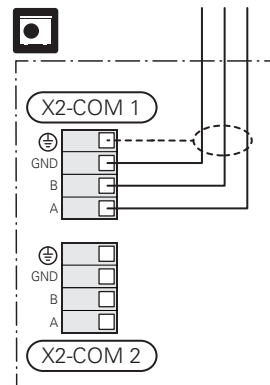
| Air/water heat pump                   | Cable dimension (mm <sup>2</sup> ) |
|---------------------------------------|------------------------------------|
| CTC EcoAir C106 (1x230 V)             | 2.5                                |
| CTC EcoAir C108/ C112 (1x230 V)       | 2.5                                |
| CTC EcoAir C116 (1x230 V)             | 4.0                                |
| CTC EcoAir C108/ C112/ C116 (3x400 V) | 2.5                                |

## COMMUNICATION

For more information, see the manual for the controlling product.

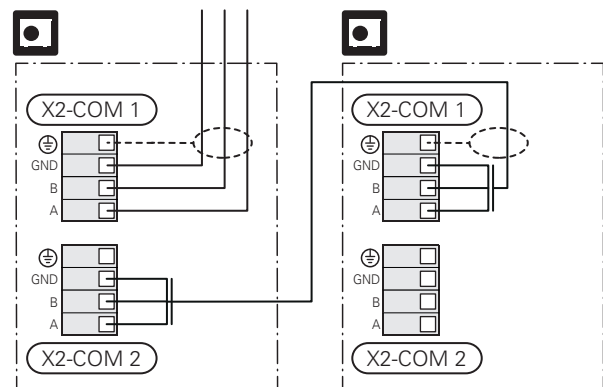
### Cable routing, communication

1. Connect the communication cable to the terminal block for communication (X2:COM 1:A, B, GND) in CTC EcoAir.
2. Connect the cable's screen to the terminal block for communication (X2:COM 1:jord) in CTC EcoAir.
3. Activate the termination resistor by fitting the jumper (JP1) on the base board (AA2) in the heat pump.



### Cascade connection

1. Connect terminal block X2:COM 2 with the next heat pump's terminal block X2:COM 1 for cascade connection.
2. Connect the cable's screen in each CTC EcoAir.
3. Activate the termination resistor by fitting the jumper (JP1) on the base board (AA2) in the last heat pump in the cascade.



### DIP switch

CTC EcoAir is equipped with a DIP switch (SW1) on the base board (AA2).

**CAUTION!**

Only change the DIP switch when CTC EcoAir is not powered up.

## Cascade connection

In installations with multiple heat pumps, each heat pump must have a unique address, which is set with the DIP switch.

| Heat pump  | Position (1 / 2 / 3 / 4) |
|------------|--------------------------|
| 1 (EB101)  | off / off / off / off    |
| 2 (EB102)  | on / off / off / off     |
| 3 (EB103)  | off / on / off / off     |
| 4 (EB104)  | on / on / off / off      |
| 5 (EB105)  | off / off / on / off     |
| 6 (EB106)  | on / off / on / off      |
| 7 (EB107)  | off / on / on / off      |
| 8 (EB108)  | on / on / on / off       |
| 9 (EB109)  | off / off / off / on     |
| 10 (EB110) | on / off / off / on      |

## Cooling

CTC EcoAir can supply cooling with cooling supply down to +7°C.

To enable cooling operation, the DIP switch (SW2) must be set.

| Function        | Position (1) | Default setting |
|-----------------|--------------|-----------------|
| Permits cooling | on           | off             |

# Commissioning and adjusting

## Preparations

### COMPRESSOR HEATER

CTC EcoAir is equipped with a compressor heater that heats the compressor before start-up and when the compressor is cold.

## Filling

Fill the heating system with water to the required pressure. The heat pump is equipped with an automatic vent valve for heating medium (QM20), which closes when the heat pump is filled with liquid.

## Venting

1. The heat pump is vented automatically using the vent valve for heating medium (QM20), which is located on the gas separator (HQ8). The vent valve closes automatically when the valve housing has been vented and filled with liquid.
2. Vent the circulation pump, if present.
3. Keep topping up and venting until all air has been removed and the pressure is correct.

## Commissioning



### CAUTION!

Do not start CTC EcoAir if there is a risk that the water in the system has frozen.



### CAUTION!

Do not start any electrical work until at least two minutes after cutting the power.

1. Check that the communication cable between CTC EcoAir and the indoor module/control module is connected.
2. Set the DIP switch (SW2), as described in section "Cooling", if cooling operation is desired.
3. Power-up CTC EcoAir and the indoor module/control module.
4. Adjust the charge flow according to size. See also section "Adjustment, charge flow".
5. Follow the instructions in the start guide in the indoor module's/control module's display.
6. Fill in "Inspection of the installation", in section "Important information".

The live external control must be taken into consideration when connecting.

## Adjustment, charge flow

For correct function of the heat pump over the entire year, the charge flow must be correctly adjusted.

If an CTC indoor module or accessory-controlled charge pump is used for the control module, the control tries to maintain an optimal flow across the heat pump.

Adjustment may be required, especially for charging a separate water heater. It is therefore recommended to have the option of adjusting the flow across the water heater using a trim valve.

1. Recommendation if there is insufficient hot water and information message "high condenser out" during hot water charging: increase the flow
2. Recommendation if there is insufficient hot water and information message "high condenser in" during hot water charging: reduce the flow

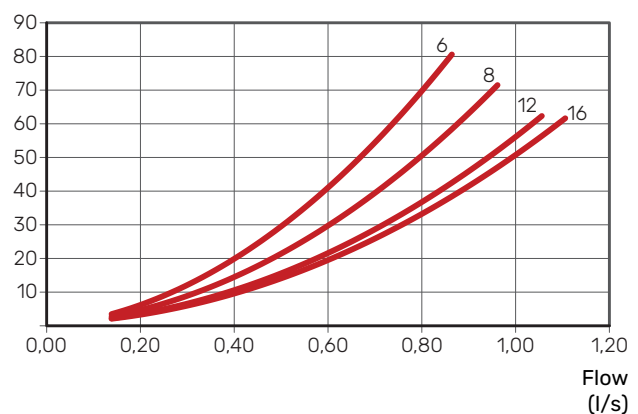
## Charge pump

The charge pump (not included in the product) is powered and controlled from the indoor module/control module. It has a built-in frost protection function and, for this reason, must not be switched off when there is a risk of freezing.

## Pressure drop, heating medium side

The diagram shows the pressure drop on the heating medium side, including the gas separator.

Pressure drop (kPa)



# Control

## General

CTC EcoAir is equipped with an internal electronic controller that handles all functions necessary for operation of the heat pump, e. g. defrosting, stop at max/min temperature, connection of the compressor heater, and protective functions during operation.

The integrated control shows information via status-LEDs and can be used during servicing.

Under normal operating conditions the home owner does not need to have access to the controller.

CTC EcoAir communicates with the CTC indoor module/control module, which means that all settings and measurement values from CTC EcoAir are adjusted and read off on the indoor module/control module.



### NOTE!

The main product's software must be the latest version.

# Control

For information about display settings, see the manual for the controlling product.

# Service

## Service actions



### CAUTION!

Servicing should only be carried out by persons with the necessary expertise.

When replacing components on CTC EcoAir only replacement parts from CTC AB may be used.

### DRAINING THE CONDENSER

In the event of a prolonged power failure or similar, for example, the condenser in CTC EcoAir may need to be drained of water.



### CAUTION!

There may be some hot water, risk of scalding.

1. Close the shut-off valves.
2. Disconnect the two heating medium connection pipes, the heating medium connection, supply (XL1) and heating medium connection, return (XL2).
3. Empty out the water, drain via the non-return valve (RM1).

## TEMPERATURE SENSOR DATA

### Data for ambient sensors (BT28)

| Temperature (°C) | Resistance (kOhm) |
|------------------|-------------------|
| -40              | 349.10            |
| -30              | 181.60            |
| -20              | 98.86             |
| -10              | 56.05             |
| 0                | 32.97             |
| 10               | 20.00             |
| 20               | 12.51             |
| 30               | 8.04              |
| 40               | 5.31              |
| 50               | 3.59              |
| 60               | 2.48              |

Data for return line sensors (BT3), condenser sensors supply (BT12), discharge sensors (BT14), liquid line sensors (BT15), evaporator sensors (BT16.1/BT16.2), suction gas sensors (BT17) and evaporation sensors (BT39)

| Temperature (°C) | Resistance (kOhm) | Voltage (VDC) |
|------------------|-------------------|---------------|
| -10              | 56.20             | 3.047         |
| 0                | 33.02             | 2.889         |
| 10               | 20.02             | 2.673         |
| 20               | 12.51             | 2.399         |
| 30               | 8.045             | 2.083         |
| 40               | 5.306             | 1.752         |
| 50               | 3.583             | 1.426         |
| 60               | 2.467             | 1.136         |
| 70               | 1.739             | 0.891         |
| 80               | 1.246             | 0.691         |

# Disturbances in comfort

In most cases, the indoor module / control module notes a malfunction and indicates this with alarms and presents action instructions in the display.

## Troubleshooting



### CAUTION!

In the event of action to rectify malfunctions that require work within screwed hatches, the incoming supply electricity must be isolated at the safety switch by or under the supervision of a qualified electrician.



### NOTE!

Alarms are acknowledged on the indoor module / control module.

If the operational interference is not shown in the display the following tips can be used:

### BASIC ACTIONS

Start by checking the following:

- All supply cables to the heat pump are connected.
- Group and main fuses of the accommodation.
- The property's earth circuit breaker.
- The heat pump's RCD.
- The heat pump's fuse / automatic protection. (FC1 / FB1, FB1 only if KVR is installed.)
- The indoor module's/control module's fuses.
- The indoor module's temperature limiter.
- That the air flow to CTC EcoAir is not blocked by foreign objects.
- That CTC EcoAir does not have any external damage.

### CTC ECOAIR DOES NOT START

- There is no demand.
  - The indoor module/control module does not call on heating, cooling or hot water.
- Compressor blocked due to the temperature conditions.
  - Wait until the temperature is within the product's working range.
- Minimum time between compressor starts has not been reached.
  - Wait for at least 30 minutes and then check if the compressor has started.
- Alarm tripped.
  - Follow the display instructions.

### CTC ECOAIR NOT COMMUNICATING

- Check that the addressing of CTC EcoAir is correct.
- Check that the communication cable is correctly connected and working.

### LOW HOT WATER TEMPERATURE OR A LACK OF HOT WATER

This part of the troubleshooting chapter only applies if the heat pump is docked to the hot water heater or indoor module.

- Large hot water consumption.
  - Wait until the hot water has heated up.
- Incorrect hot water settings in indoor module/control module.
  - See the Installer Manual for the indoor module/control module.
- Clogged filterball.
  - Switch off the system. Check and clean the filterball.

### LOW ROOM TEMPERATURE

- Closed thermostats in several rooms.
  - Set the thermostats to max in as many rooms as possible.
- Incorrect settings in the indoor module/control module.
  - See the Installer Manual for the indoor module/control module.
- Air-filled radiators/underfloor heating coils.
  - Bleed the system.

### HIGH ROOM TEMPERATURE

- Incorrect settings in the indoor module/control module.
  - See the Installer Manual for the indoor module/control module.

### ICE BUILD-UP IN THE FAN, GRILLE AND/OR FAN CONE

Check that the air flow across the evaporator is correct.

### LARGE AMOUNT OF WATER BELOW CTC ECOAIR

- The accessory KVR is required.
- If KVR is installed, check that the water drainage can flow freely.

## Alarm list

See alarm list in the manual for the controlling product.

# Accessories

## CTC Installation kit C100

For frost-protected installation outdoors and communication with the control unit.

Part no. 591870301

## CTC Condensation outlet EcoAir 1 m

Insulated condensation outlet hose with heating cable 1 meter.

Part no. 590955301

## CTC Condensation outlet EcoAir 3 m

Insulated condensation outlet hose with heating cable 3 meter.

Part no. 590955302

## CTC Condensation outlet EcoAir 6 m

Insulated condensation outlet hose with heating cable 6 meter.

Part no. 590955303

## CTC Heating cable condensation outlet 5 m

Heating cable set for condensation pipes, 5 metres.

Part no. 586685401

## CTC Charge pump 25/70-130

6–8 kW

Part no. 587477303

## CTC Charge pump 25/75-130

10–12 kW

Part no. 587477302

## CTC Charge pump 25/85-130

14–22 kW

Part no. 587477301

## CTC Ground stand C100

Robust stand for outdoor unit.

Part no. 591753301

## CTC Wall bracket C100

Wall mounting kit for outdoor unit.

Part no. 591752301

## CTC Safety valve 2.5 bar

Part no. 591871301

## CTC Safety valve 3.0 bar

Part no. 591872301

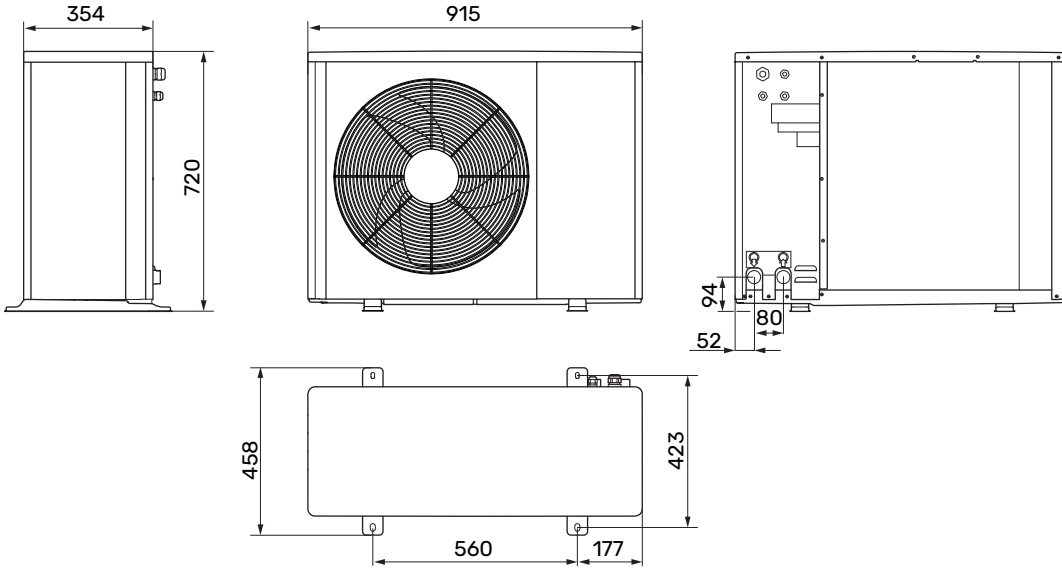
For more information, see

<https://ctc-heating.com/products/air-to-water-heat-pumps>

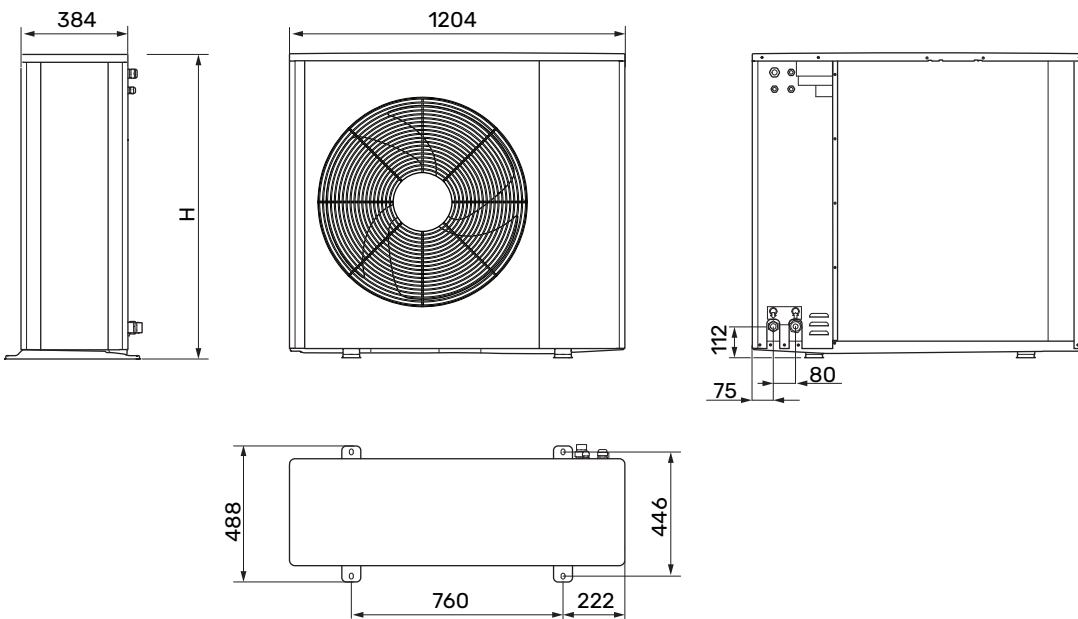
# Technical data

## Dimensions

CTC EcoAir C106

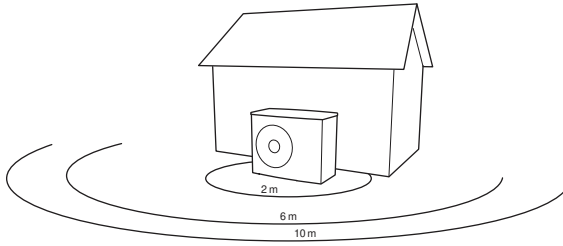


CTC EcoAir C108, C112, C116



| Air/water heat pump | Height   |
|---------------------|----------|
| CTC EcoAir C108     | 892 mm   |
| CTC EcoAir C112     | 1,103 mm |
| CTC EcoAir C116     | 1,397 mm |

## Sound levels



CTC EcoAir is usually placed next to a house wall, which gives a directed sound distribution that has to be taken into consideration. Accordingly, when setting up, you should always attempt to select the side that faces the least sound-sensitive neighbouring area.

The sound pressure levels are further affected by walls, bricks, differences in ground level, etc and should therefore only be seen as guide values.

CTC EcoAir adjusts the fan speed depending on the ambient temperature and evaporation temperature.

|                 |                               | Sound power <sup>1</sup> | Sound pressure at distance (m) <sup>2</sup> |    |    |    |    |    |    |    |    |    |
|-----------------|-------------------------------|--------------------------|---|----|----|----|----|----|----|----|----|----|
|                 |                               |                          | 1   | 2  | 3  | 4  | 5  | 6  | 7  | 8  | 9  | 10 |
| CTC EcoAir C106 | Nominal sound value           | 49                       | 44  | 38 | 35 | 32 | 30 | 29 | 28 | 26 | 25 | 24 |
|                 | Max. sound value              | 58                       | 53  | 47 | 44 | 41 | 39 | 38 | 37 | 35 | 34 | 33 |
|                 | Max. sound value, silent mode | 51                       | 46  | 40 | 37 | 34 | 32 | 31 | 29 | 28 | 27 | 26 |
| CTC EcoAir C108 | Nominal sound value           | 53                       | 48  | 42 | 39 | 36 | 34 | 33 | 31 | 30 | 29 | 28 |
|                 | Max. sound value              | 64                       | 59  | 53 | 50 | 47 | 45 | 44 | 42 | 41 | 40 | 39 |
|                 | Max. sound value, silent mode | 50                       | 45  | 39 | 35 | 33 | 31 | 29 | 28 | 27 | 26 | 25 |
| CTC EcoAir C112 | Nominal sound value           | 53                       | 48  | 42 | 38 | 36 | 34 | 32 | 31 | 30 | 29 | 28 |
|                 | Max. sound value              | 64                       | 59  | 53 | 50 | 47 | 45 | 44 | 42 | 41 | 40 | 39 |
|                 | Max. sound value, silent mode | 55                       | 50  | 44 | 40 | 38 | 36 | 34 | 33 | 32 | 31 | 30 |
| CTC EcoAir C116 | Nominal sound value           | 51                       | 46  | 40 | 37 | 34 | 32 | 31 | 29 | 28 | 27 | 26 |
|                 | Max. sound value              | 65                       | 60  | 54 | 51 | 48 | 46 | 45 | 43 | 42 | 41 | 40 |
|                 | Max. sound value, silent mode | 54                       | 49  | 43 | 39 | 37 | 35 | 33 | 32 | 31 | 30 | 29 |

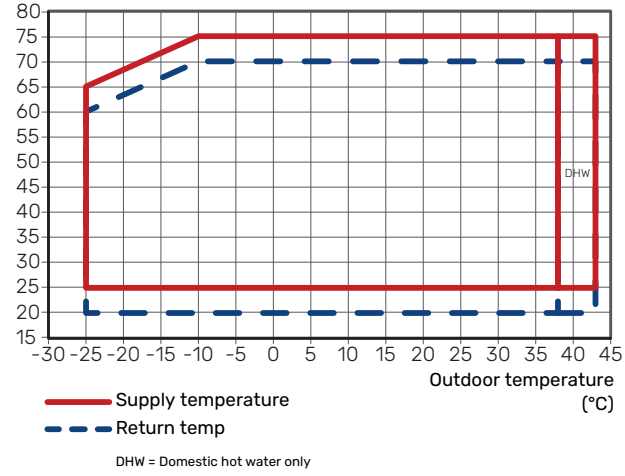
<sup>1</sup> Sound power level,  $L_w(A)$ , according to EN12102

<sup>2</sup> Sound pressure calculated according to directivity factor  $Q=4$

# Technical specifications

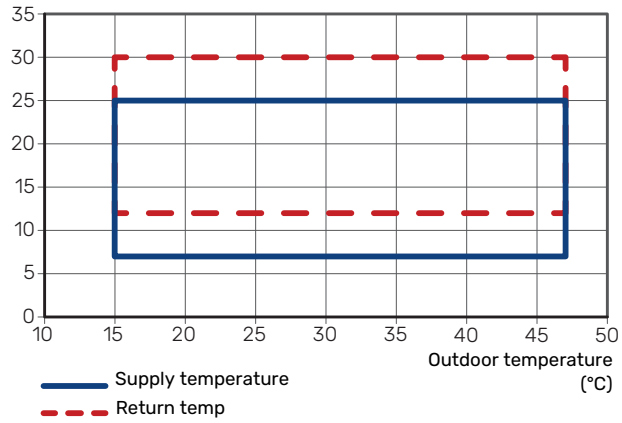
## WORKING RANGE, HEATING

Supply temperature  
(°C)



## WORKING RANGE, COOLING

Supply temperature  
(°C)



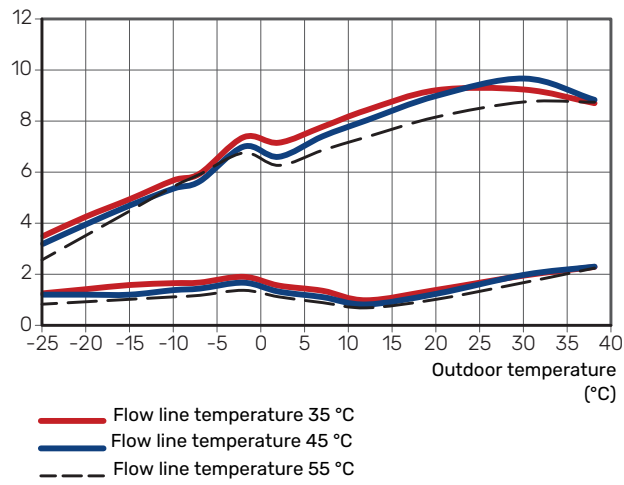
During shorter time it is allowed to have lower working temperatures on the water side, e.g. during start up.

## POWER DURING HEATING OPERATION

Maximum and minimum capacity during continuous operation.  
Defrosting is not included.

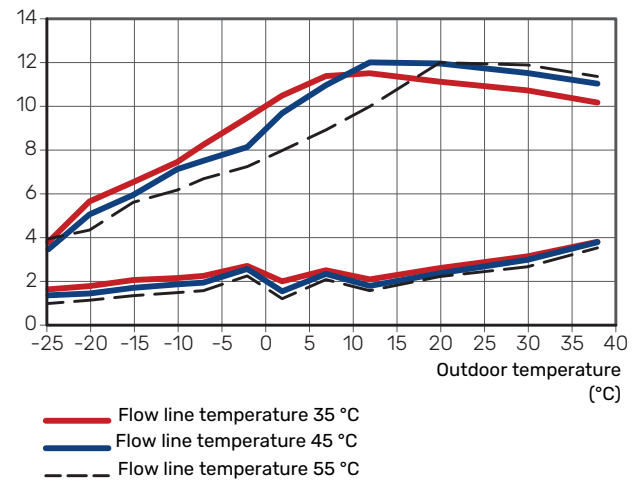
### CTC EcoAir C106

Heating output  
(kW)



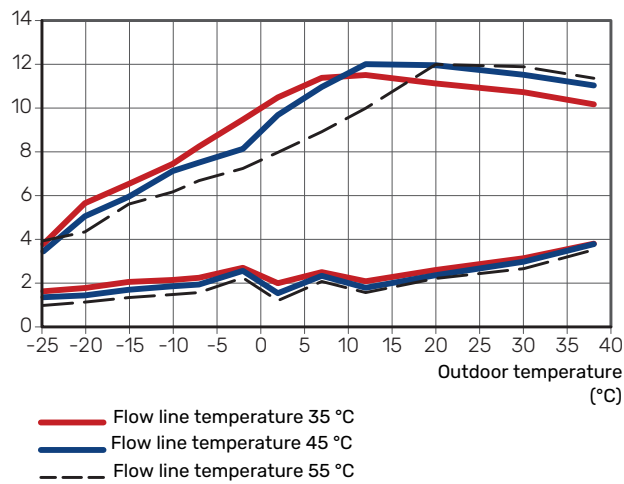
### CTC EcoAir C112

Heating output  
(kW)



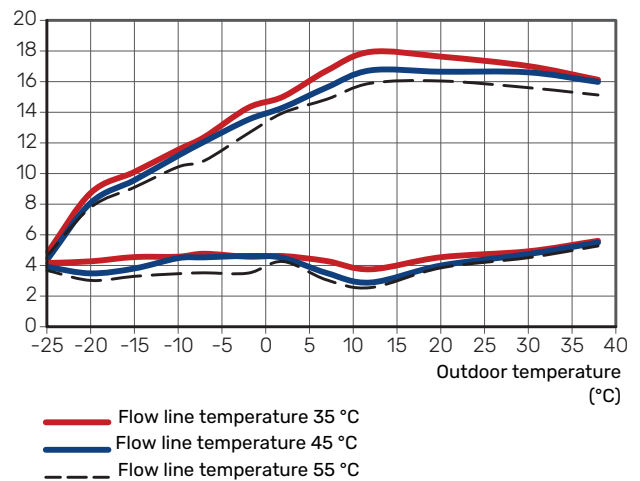
### CTC EcoAir C108

Heating output  
(kW)



### CTC EcoAir C116

Heating output  
(kW)

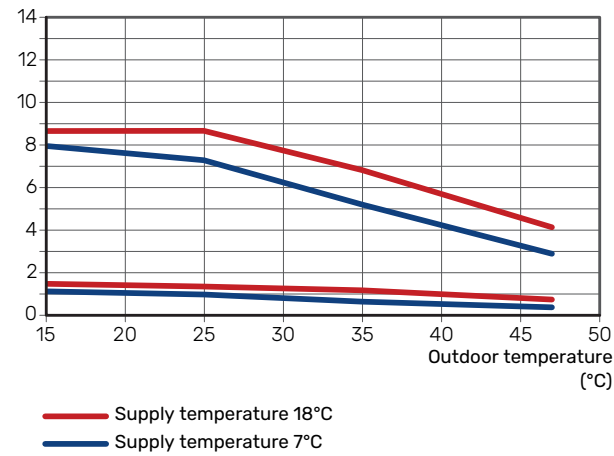


## POWER DURING COOLING OPERATION

Maximum and minimum capacity during continuous operation.

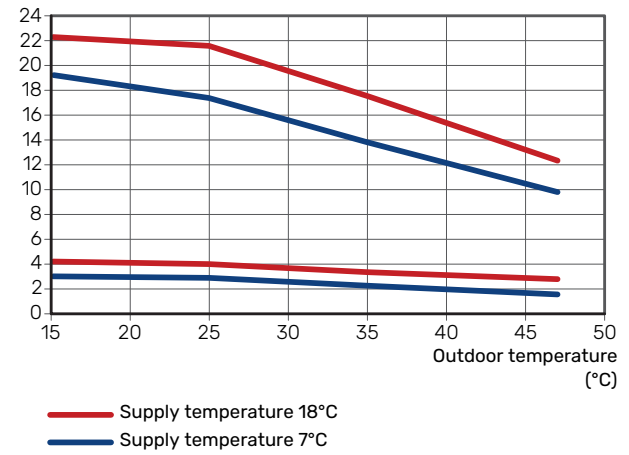
### CTC EcoAir C106

Cooling output (kW)



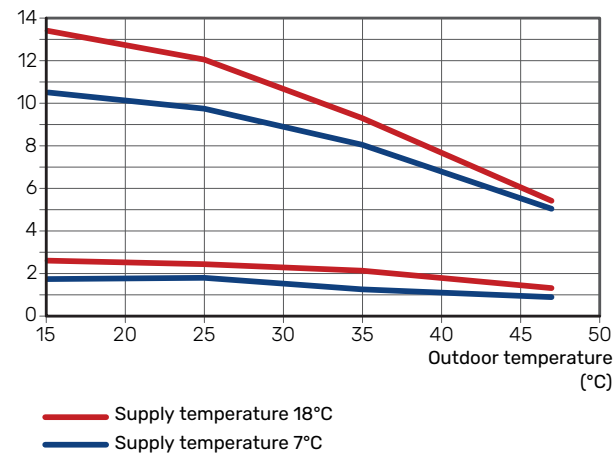
### CTC EcoAir C116

Cooling output (kW)



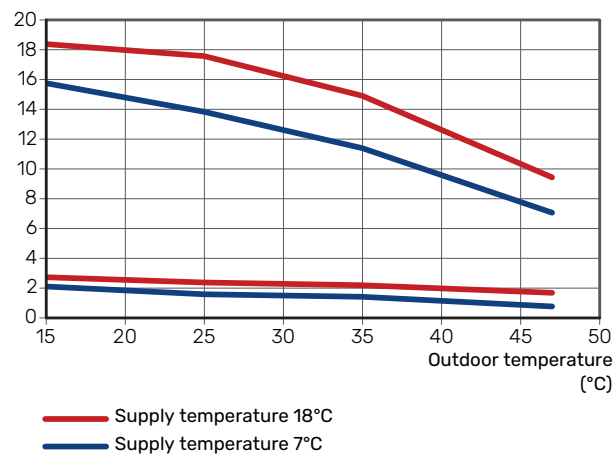
### CTC EcoAir C108

Cooling output (kW)



### CTC EcoAir C112

Cooling output (kW)



| CTC EcoAir   |                   | C106                | C108               | C112                | C116                |
|--|-------------------|---------------------|--------------------|---------------------|---------------------|
| <b>Voltage</b>   |                   | 1 x 230 V           | 1 x 230 V          | 1 x 230 V           | 1 x 230 V           |
| <b>Output data according to EN 14 511, partial load<sup>1</sup></b>                |                   |                     |                    |                     |                     |
| Heating  | -7 / 35 °C        | 4.29 / 1.70 / 2.53  | 7.48 / 2.91 / 2.57 | 9.19 / 3.22 / 2.85  | 11.40 / 4.19 / 2.72 |
| Capacity / power input / COP (kW/kW/-) at nominal flow                             | 2 / 35 °C         | 3.55 / 0.91 / 3.91  | 5.97 / 1.61 / 3.70 | 7.08 / 1.74 / 4.06  | 9.52 / 2.40 / 3.96  |
| Outdoor temp: / Supply temp.   | 2 / 45 °C         | 3.41 / 1.03 / 3.31  | 5.65 / 1.81 / 3.12 | 6.75 / 2.05 / 3.29  | 8.63 / 2.78 / 3.10  |
|  | 7 / 35 °C         | 3.91 / 0.76 / 5.12  | 7.17 / 1.48 / 4.86 | 7.55 / 1.55 / 4.86  | 10.46 / 2.09 / 5.00 |
|  | 7 / 45 °C         | 3.65 / 0.93 / 3.91  | 6.59 / 1.73 / 3.82 | 7.14 / 1.87 / 3.83  | 10.03 / 2.47 / 4.05 |
| Cooling  | 35 / 7 °C         | 4.06 / 1.30 / 3.12  | 6.92 / 2.24 / 3.09 | 9.57 / 2.99 / 3.20  | 13.02 / 4.05 / 3.22 |
| Capacity / power input / EER (kW/kW/-) at maximum flow                             | 35 / 18 °C        | 5.28 / 1.26 / 4.19  | 8.39 / 2.21 / 3.80 | 11.88 / 2.93 / 4.05 | 15.30 / 3.55 / 4.31 |
| Outdoor temp: / Supply temp.   |                   |                     |                    |                     |                     |
| <b>Maximum capacity</b>  |                   |                     |                    |                     |                     |
| Maximum capacity, heating, at A7W35 with / without defrosting                      | kW                | 6.50 / 6.50         | 9.47 / 11.39       | 12.46 / 12.46       | 16.74 / 16.74       |
| Maximum capacity, heating, at A2W55 with / without defrosting                      | kW                | 4.75 / 5.24         | 7.99 / 7.01        | 9.46 / 9.46         | 13.97 / 12.38       |
| Maximum capacity, heating, at A-7W35 with / without defrosting                     | kW                | 4.29 / 4.97         | 7.48 / 8.26        | 9.19 / 9.19         | 11.40 / 12.38       |
| <b>SCOP according to EN 14825</b>  |                   |                     |                    |                     |                     |
| Nominal heat output (P <sub>designh</sub> ) average climate 35 °C / 55 °C (Europe) | kW                | 5.10 / 4.60         | 7.50 / 6.50        | 10.50 / 9.00        | 13.50 / 12.50       |
| Nominal heat output (P <sub>designh</sub> ) cold climate 35 °C / 55 °C             | kW                | 4.80 / 4.60         | 8.10 / 7.50        | 9.70 / 9.20         | 12.80 / 12.50       |
| Nominal heat output (P <sub>designh</sub> ) warm climate 35 °C / 55 °C             | kW                | 5.50 / 4.70         | 7.70 / 7.10        | 10.50 / 8.50        | 12.80 / 12.00       |
| SCOP average climate, 35 °C / 55 °C (Europe)                                       |                   | 4.75 / 3.37         | 4.78 / 3.78        | 4.78 / 3.82         | 5.15 / 3.97         |
| SCOP cold climate, 35 °C / 55 °C   |                   | 4.14 / 3.31         | 4.45 / 3.49        | 4.29 / 3.42         | 4.49 / 3.55         |
| SCOP warm climate, 35 °C / 55 °C   |                   | 6.22 / 3.92         | 6.60 / 4.75        | 6.79 / 4.96         | 6.67 / 5.00         |
| <b>Energy rating, average climate<sup>2</sup></b>                                  |                   |                     |                    |                     |                     |
| The product's room heating efficiency class 35 °C / 55 °C <sup>3</sup>             |                   | A+++ / A++          | A+++ / A++         | A+++ / A+++         | A+++ / A+++         |
| The system's room heating efficiency class 35 °C / 55 °C <sup>4</sup>              |                   | A+++ / A++          | A+++ / A+++        | A+++ / A+++         | A+++ / A+++         |
| <b>Electrical data</b>   |                   |                     |                    |                     |                     |
| Rated voltage  |                   | 230 V ~ 50 Hz       | 230 V ~ 50 Hz      | 230 V ~ 50 Hz       | 230 V ~ 50 Hz       |
| Rated current, heat pump   | A <sub>rms</sub>  | 10                  | 12.5               | 16                  | 22                  |
| Max. power, fan  | W                 | 42                  | 46                 | 121                 | 195                 |
| Fuse   | A <sub>rms</sub>  | 13                  | 16                 | 20                  | 25                  |
| Enclosure class  |                   | IP24                |                    |                     |                     |
| <b>Refrigerant circuit</b>   |                   |                     |                    |                     |                     |
| Type of refrigerant  |                   | R290                |                    |                     |                     |
| GWP refrigerant  |                   | 0.02                |                    |                     |                     |
| Filling amount   | kg                | 0.50                | 0.80               | 1.10                | 1.60                |
| Type of compressor   |                   | Rotary compressor   |                    |                     |                     |
| CO <sub>2</sub> -equivalent (The cooling circuit is hermetically sealed.)          | kg                | 0.010               | 0.016              | 0.022               | 0.032               |
| Cut-out value pressure switch HP (BP1)   | MPa (bar)         | 3.0 (30.0)          |                    |                     |                     |
| Difference pressostat HP   | MPa (bar)         | 0.7 (7)             |                    |                     |                     |
| <b>Airflow</b>   |                   |                     |                    |                     |                     |
| Max airflow  | m <sup>3</sup> /h | 2,500               | 3,350              | 5,600               | 6,150               |
| <b>Working area</b>  |                   |                     |                    |                     |                     |
| Min./max. air temperature, heating   | °C                | -25 / 38            |                    |                     |                     |
| Min./max. air temperature, cooling   | °C                | 15 / 47             |                    |                     |                     |
| Defrosting system  |                   | Reverse cycle       |                    |                     |                     |
| <b>Heating medium circuit</b>  |                   |                     |                    |                     |                     |
| Max system pressure heating medium   | MPa (bar)         | 0.30 (3.0)          |                    |                     |                     |
| Cut-off pressure, heating medium   | MPa (bar)         | 0.20 (2.0)          |                    |                     |                     |
| Recommended flow interval, heating operation                                       | l/s               | 0.18 – 0.31         | 0.24 – 0.39        | 0.36 – 0.60         | 0.46 – 0.76         |
| Recommended flow interval, cooling operation                                       | l/s               | 0.20 – 0.25         | 0.33 – 0.41        | 0.45 – 0.57         | 0.62 – 0.69         |
| Min. design flow, defrosting (100% pump speed)                                     | l/s               | 0.17                |                    |                     |                     |
| Min./max. HM temp, continuous operation  | °C                | 25 / 75             |                    |                     |                     |
| Min./max. HM temp, continuous operation, cooling                                   | °C                | 7 / 25              |                    |                     |                     |
| Connection heating medium CTC EcoAir   |                   | G1" external thread |                    |                     |                     |
| Connection heating medium flex pipe  |                   | G1" external thread |                    |                     |                     |
| Min. recommended pipe dimension (system)   | DN (mm)           | 25 (28)             |                    |                     |                     |
| <b>Dimensions and weight</b>   |                   |                     |                    |                     |                     |
| Width  | mm                | 915                 | 1,204              | 1,204               | 1,204               |
| Depth  | mm                | 458                 | 488                | 488                 | 488                 |
| Height   | mm                | 720                 | 892                | 1,103               | 1,397               |

| CTC EcoAir           |    | C106      | C108      | C112      | C116      |
|----------------------|----|-----------|-----------|-----------|-----------|
| Weight               | kg | 68        | 96        | 113       | 140       |
| <b>Miscellaneous</b> |    |           |           |           |           |
| Part no.             |    | 591000001 | 591001001 | 591003001 | 591005001 |
| EPREL                |    | 2570138   | 2570160   | 2570165   | 2570166   |

- 1 Power statements including defrosting according to EN 14511 at heating medium supply corresponding to DT=5 K at 7 / 45.
- 2 The reported efficiency of the package also takes the controller into account. If an external supplementary boiler or solar heating is added to the package, the overall efficiency of the package should be recalculated.
- 3 Scale for the product's efficiency class room heating: A+++ to D. Control module model **CTC EcoLogic**.
- 4 Scale for the system's efficiency class room heating: A+++ to G. Reported efficiency for the system takes the product's temperature regulator into account. Control module model **CTC EcoLogic**.

| CTC EcoAir   |                   | C108               | C112                | C116                |
|--|-------------------|--------------------|---------------------|---------------------|
| Voltage  |                   | 3 x 400 V          | 3 x 400 V           | 3 x 400 V           |
| <b>Output data according to EN 14 511, partial load<sup>1</sup></b>                |                   |                    |                     |                     |
| Heating  | -7 / 35 °C        | 7.48 / 2.91 / 2.57 | 9.19 / 3.22 / 2.85  | 11.40 / 4.19 / 2.72 |
| Capacity / power input / COP (kW/kW/-) at nominal flow                             | 2 / 35 °C         | 5.97 / 1.61 / 3.70 | 7.08 / 1.74 / 4.06  | 9.52 / 2.40 / 3.96  |
| Outdoor temp. / Supply temp.   | 2 / 45 °C         | 5.65 / 1.81 / 3.12 | 6.75 / 2.05 / 3.29  | 8.63 / 2.78 / 3.10  |
|  | 7 / 35 °C         | 8.36 / 1.73 / 4.83 | 12.61 / 2.68 / 4.71 | 15.90 / 3.53 / 4.50 |
|  | 7 / 45 °C         | / /                | / /                 | / /                 |
| Cooling  | 35 / 7 °C         | 6.92 / 2.24 / 3.09 | 9.42 / 3.01 / 3.13  | 13.02 / 4.05 / 3.22 |
| Capacity / power input / EER (kW/kW/-) at maximum flow                             | 35 / 18 °C        | 8.39 / 2.21 / 3.80 | 11.88 / 2.93 / 4.05 | 15.30 / 3.55 / 4.31 |
| Outdoor temp. / Supply temp.   |                   |                    |                     |                     |
| <b>SCOP according to EN 14825</b>  |                   |                    |                     |                     |
| Nominal heat output (P <sub>designh</sub> ) average climate 35 °C / 55 °C (Europe) | kW                | 7.50 / 6.50        | 10.50 / 9.00        | 13.50 / 12.50       |
| Nominal heat output (P <sub>designh</sub> ) cold climate 35 °C / 55 °C             | kW                | 8.10 / 7.50        | 9.70 / 9.20         | 12.80 / 12.50       |
| Nominal heat output (P <sub>designh</sub> ) warm climate 35 °C / 55 °C             | kW                | 7.70 / 7.10        | 10.50 / 8.50        | 12.80 / 12.00       |
| SCOP average climate, 35 °C / 55 °C (Europe)                                       |                   | 4.78 / 3.78        | 4.78 / 3.82         | 5.15 / 3.97         |
| SCOP cold climate, 35 °C / 55 °C   |                   | 4.45 / 3.49        | 4.29 / 3.42         | 4.49 / 3.55         |
| SCOP warm climate, 35 °C / 55 °C   |                   | 6.60 / 4.75        | 6.79 / 4.96         | 6.67 / 5.00         |
| <b>Maximum capacity</b>  |                   |                    |                     |                     |
| Maximum capacity, heating, at A7W35 with / without defrosting                      | kW                | 9.47 / 11.39       | 12.46 / 12.46       | 16.74 / 16.74       |
| Maximum capacity, heating, at A2W55 with / without defrosting                      | kW                | 7.99 / 7.01        | 9.46 / 9.46         | 13.97 / 12.38       |
| Maximum capacity, heating, at A-7W35 with / without defrosting                     | kW                | 7.48 / 8.26        | 9.19 / 9.19         | 11.40 / 12.38       |
| <b>Energy rating, average climate<sup>2</sup></b>                                  |                   |                    |                     |                     |
| The product's room heating efficiency class 35 °C / 55 °C <sup>3</sup>             |                   | A+++ / A++         | A+++ / A+++         | A+++ / A+++         |
| The system's room heating efficiency class 35 °C / 55 °C <sup>4</sup>              |                   | A+++ / A+++        | A+++ / A+++         | A+++ / A+++         |
| <b>Electrical data</b>   |                   |                    |                     |                     |
| Rated voltage  |                   | 400 V 3N ~ 50 Hz   | 400 V 3N ~ 50 Hz    | 400 V 3N ~ 50 Hz    |
| Rated current, heat pump   | A <sub>rms</sub>  | 5                  | 6                   | 9                   |
| Max. power, fan  | W                 | 46                 | 121                 | 195                 |
| Fuse   | A <sub>rms</sub>  | 10                 | 10                  | 13                  |
| Enclosure class  |                   |                    | IP24                |                     |
| <b>Refrigerant circuit</b>   |                   |                    |                     |                     |
| Type of refrigerant  |                   |                    | R290                |                     |
| GWP refrigerant  |                   |                    | 0.02                |                     |
| Filling amount   | kg                | 0.80               | 1.10                | 1.60                |
| Type of compressor   |                   |                    | Rotary compressor   |                     |
| CO <sub>2</sub> -equivalent (The cooling circuit is hermetically sealed.)          | kg                | 0.016              | 0.022               | 0.032               |
| Cut-out value pressure switch HP (BP1)   | MPa (bar)         |                    | 3.0 (30.0)          |                     |
| Difference pressostat HP   | MPa (bar)         |                    | 0.7 (7)             |                     |
| <b>Airflow</b>   |                   |                    |                     |                     |
| Max airflow  | m <sup>3</sup> /h | 3,350              | 5,600               | 6,150               |
| <b>Working area</b>  |                   |                    |                     |                     |
| Min./max. air temperature, heating   | °C                |                    | -25 / 38            |                     |
| Min./max. air temperature, cooling   | °C                |                    | 15 / 47             |                     |
| Defrosting system  |                   |                    | Reverse cycle       |                     |
| <b>Heating medium circuit</b>  |                   |                    |                     |                     |
| Max system pressure heating medium   | MPa (bar)         |                    | 0.30 (3.0)          |                     |
| Cut-off pressure, heating medium   | MPa (bar)         |                    | 0.20 (2.0)          |                     |
| Recommended flow interval, heating operation                                       | l/s               | 0.24 – 0.39        | 0.36 – 0.60         | 0.46 – 0.76         |
| Recommended flow interval, cooling operation                                       | l/s               | 0.33 – 0.41        | 0.45 – 0.57         | 0.62 – 0.69         |
| Min. design flow, defrosting (100% pump speed)                                     | l/s               |                    | 0.17                |                     |
| Min./max. HM temp, continuous operation  | °C                |                    | 25 / 75             |                     |
| Min./max. HM temp, continuous operation, cooling                                   | °C                |                    | 7 / 25              |                     |
| Connection heating medium CTC EcoAir   |                   |                    | G1" external thread |                     |
| Connection heating medium flex pipe  |                   |                    | G1" external thread |                     |
| Min. recommended pipe dimension (system)   | DN (mm)           |                    | 25 (28)             |                     |
| <b>Dimensions and weight</b>   |                   |                    |                     |                     |
| Width  | mm                | 1,204              | 1,204               | 1,204               |
| Depth  | mm                | 488                | 488                 | 488                 |
| Height   | mm                | 892                | 1,103               | 1,397               |

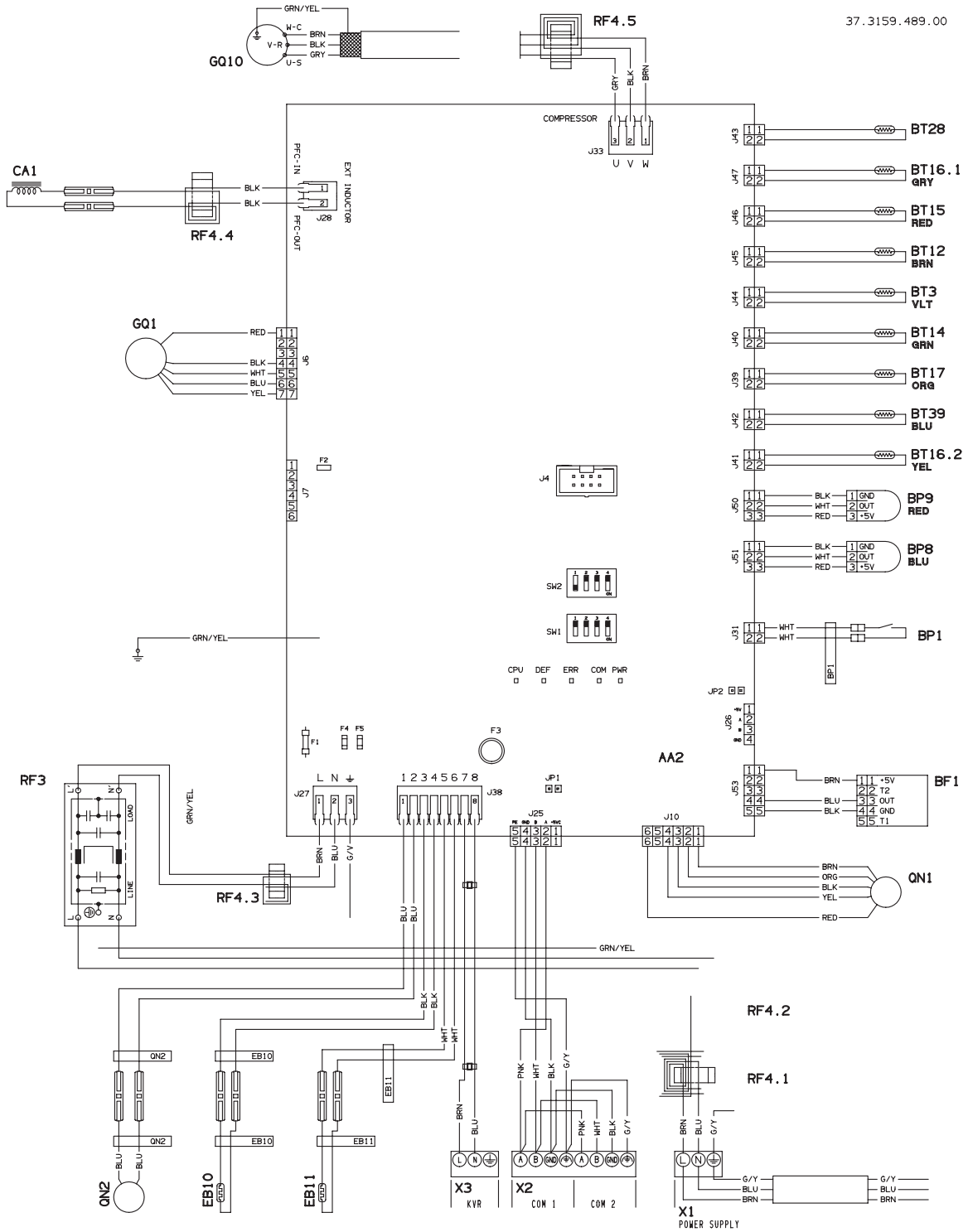
| CTC EcoAir           |    | C108      | C112      | C116      |
|----------------------|----|-----------|-----------|-----------|
| Weight               | kg | 104       | 121       | 148       |
| <b>Miscellaneous</b> |    |           |           |           |
| Part no.             |    | 591002001 | 591004001 | 591006001 |
| EPREL                |    | 2570160   | 2570165   | 2570166   |

- 1 Power statements including defrosting according to EN 14511 at heating medium supply corresponding to DT=5 K at 7 / 45.
- 2 The reported efficiency of the package also takes the controller into account. If an external supplementary boiler or solar heating is added to the package, the overall efficiency of the package should be recalculated.
- 3 Scale for the product's efficiency class room heating: A+++ to D. Control module model **CTC EcoLogic**.
- 4 Scale for the system's efficiency class room heating: A+++ to G. Reported efficiency for the system takes the product's temperature regulator into account. Control module model **CTC EcoLogic**.

## Energy labelling

More information on <https://ctc-heating.com/ecodesign>

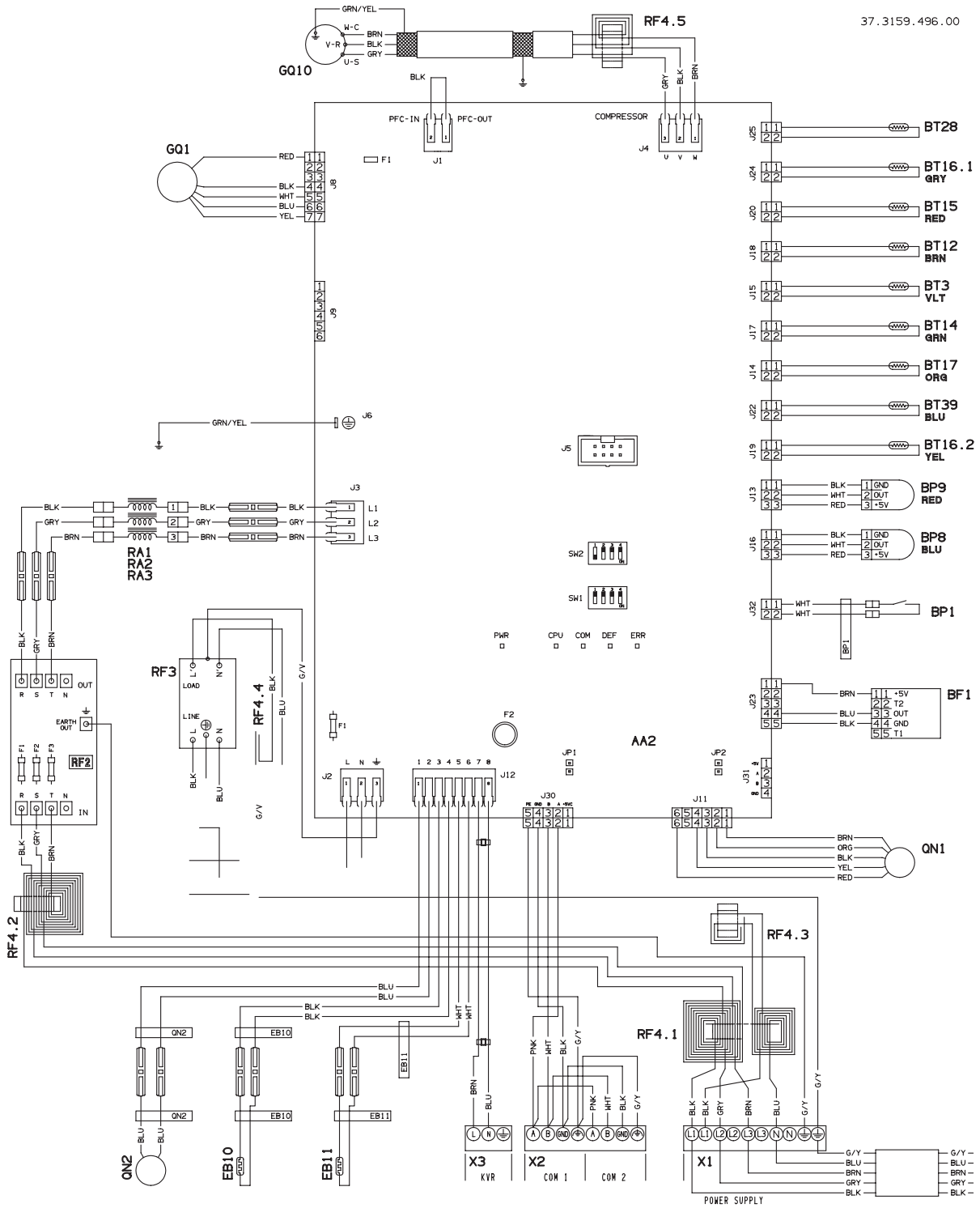




# 3X400 V

## CTC EcoAir C108, C112, C116

37.3159.496.00



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- Topping up, 26
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  - Ice build-up in the fan, grille and/or fan cone, 30
  - Large amount of water below CTC EcoAir, 30
  - Low hot water temperature or no hot water, 30
  - Low room temperature, 30

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- Venting, 26











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